Illustrations: participant photographs and linked direct quotes

1. **Locus**: “I hear it as an exterior voice, it’s not as if I have a thought, it’s as clear as your voice is to me”

2. **Veridicality**: “It would be as if somebody was sitting like on one of these chairs saying something”

3. **Ability to control behaviour**: “I’m trying to do something normal like have a cup of tea and they’re bothering me”

4. **Being “done to”**: “He’s constantly in a cage and it’s like I’m being held down… and I can’t … at the moment and so I’m constantly caged in by voices”
5. Physical sensation: “They jolt me sometimes. Like they give me body jolts”

6. Constant: “Wherever I am in the house they started”