**Supplementary Table 2:** Metric descriptions

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| **Metric** | **Definition** | **Denominator** |
| Time in Clinical Review Per Day | Average amount of time each provider spent per day in clinical review activities, such as Chart Review | Total number of days that the provider logged in and worked during the reporting period |
| Time in Notes Per Day | Average amount of time each provider spent per day writing notes | Total number of days that the provider logged in and worked during the reporting period |
| Time in Notes Per Note | Average time spent writing a note for each note written per provider | Number of notes written during the reporting period |
| Documentation Length | Average number of characters per note written by the provider during the reporting period | Number of notes written during the reporting period |
| Time in System per day | Average number of minutes the provider was logged into the system per day | Total number of days that the provider logged in and worked during the reporting period |
| Visits Closed Same Day | The percentage of visits for the reporting period that were closed same day | Total visits closed during the week or unclosed from the prior week |
| 3-Month Reporting period as 10/27/2019-1/25/2020 |