Table 1. Disambiguation process for term definitions in level 1 (unit of analysis), level 2 (target population) and level 3 (type of care) according to DESDE

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| **TERM** | **Definition** | **Unit of analysis**  **Rating level 1** | **Target population** | **Rating level 2** | **Description of target population** | **MTCs codes and prototypes1** | **Rating Level 3** | **DESDE description** |
| **Acute psychiatric ward** | A hospital unit specializing in the treatment of serious, acute mental disorders | Accurate | NX [F0-F9] | Accurate | Age group undetermined (NX) Mental Health (F0-F9) | R2 | Accurate | Residential acute hospital facilities with 24h medical support where the user is admitted typically within 24h |
| **Addiction-related rehabilitation** | A center or clinic where people recovering from addiction are treated | Accurate | AO [F10-F19] | Accurate | Adults and elderly (AO) Psychoactive substance use (F10-F19) | Residential R3.1.1; R8-R10 Day care D4.1 Outpatient care O8.1-O10.1 | Vague- many coding possibilities in residential, day or outpatient care | Residential acute, non-hospital facilities without 24h medical support (R3.1.1)  This is an interval for residential non-acute facilities for limited periods of time with different levels of care (24h (R8) daily (R9), low (R10)  Day care, non-acute facility, available the equivalent of 4 half days/week for health related care (D4.1)  Outpatient non-acute non-mobile facilities providing health related care more than three times/week (O8.1), once in a fortnight (O9.1) or once per month (O10.1). |
| **Assisted living facility** | A facility/housing that provides a place to live and medical care for people who require help with daily activities, that has been specially built for, or changed to a certain standard to accommodate people with disabilities | Accurate | NX [ICF] | Accurate | Age group undetermined (NX) ICF (disabilities) | R5, R7,R8,R11 | Vague- many coding posibilities. Not clear whether there is 24h psychician cover or only on call | Residential non-acute, non-hospital facilities with 24h medical support for time limited stays (R5) or indefinite stays (R7)). Residential non-acute, 24h non-medical support facilities for temporal stays (R8) or indefinite stays (R11). |
| **Assisted tenant group for mentally ill persons** | A housing group that aids and assists people who require help with their daily activities due to mental illness | Accurate | NX [F0-F9] | Accurate | Age group undetermined (NX) Mental Health (F0-F9) | R12, R13 | Ambiguous- More than one coding possibility in residential care | Residential non-acute facilities for indefinite (not time limited) stays with different levels of support: daily suppor (R12) low support (less than 5days/week) |
| **Child development centre** | A facility that provides educational services to children and their families with the aid of age-appropriate programs | Accurate | CX, AX [X] | Ambiguous- Includes two different group populations | Children (CX), Adults (AX) X (target population not specified) | D4.2-D8.2 | Accurate | Non-acute day care facilities for education related care, available the equivalent of 4 half days/week (D4.2) or less than 4 half days/week (D8.2) |
| **Day care – professional organization** | Care or supervision provided during the day for physically disabled persons by a professional organization | Accurate | NX [ICF physical] | Accurate | Age group undetermined (NX) ICF physical (all physical disabilities other than B110-189) | D4 | Accurate | Day care, non-acute facility, available the equivalent of 4 half days/week (D4) |
| **Day care – voluntary organization** | Care or supervision provided during the day for physically disabled persons by a voluntary organization | Accurate | NX [ICF Physical] | Accurate | Age group undetermined (NX) ICF physical (all physical disabilities other than B110-189) | S2.4 | Accurate | Day care provided by qualified volunteers (non- paid staff) (S2.4) |
| **Day hospital** | Stay at a hospital at day, be at home during night | Accurate | NX [ICD-10] | Vague- diagnosis group not specified | Age group undetermined (NX) ICD-10 (generic, not specialized) | D1 | confusing - 'A day hospital can be outside a hospital' and cannot be defined as staying at the hospital during the day. | Day care acute facilities functioning as an alternative to hospitalization |
| **Emergency ambulance ride** | A special vehicle used to take sick or injured people to a hospital or other health care facility in case of emergency | confusing: a medical good or product | NX [ICD-10] | Accurate | Age group undetermined (NX) ICD-10 (generic, not specialized) | *Accesibility  A2.1.1  Outpatient O1.1* | Ambiguous | Accessibility to care facility. Physical mobility provided bay an ambulance (A2.1.1).  Outpatient mobile acute care available 24/7 (O1.1) |
| **Emergency doctor on call** | An outpatient doctor coming with a car in case of emergency | Accurate | NX [ICD-10] | Accurate | Age group undetermined (NX) ICD-10 (generic, not specialized) | O1.1du (professional specialization with ISCO-codes) | confusing - mobility is wrongly defined, no need to explicitly use a car. Interpretation is posible and derives in a unique accurate code. | Outpatient care facilities, providing mobile, acute health related care 24/7 (O1.1). Provides care only at the home of the user (d). Single handed professional (u) |
| **Escort/accompanied leave** | A person who travels with someone in order to protect, guide or guard them | confusing- definition address the person/professional but not the service | NX [X] | Vague- the diagnosis group is not specified | Age group undetermined (NX) target population not specified (X) | *A3* | Accurate | Facilities that provide paid personal accompaniment by non-care professionals |
| **General transport** | A special vehicle used to take sick or injured people to a hospital or other health care facility as planed transport | confusing- definition of a medical good or product. | NX [ICD-10] | Accurate | Age group undetermined (NX) X (target population not specified) | *A2.1.2* | Accurate | Accessibility to care facility. Physical mobility provided by a transport different than an ambulance (A2.1.2). |
| **Hospice** | An inpatient care facility that offers end-of-life care to terminally ill patients | Accurate | NX [Z51.5] [ICD-10] | Accurate | Age group undetermined (NX) Palliative care (Z51.5) ICD-10 (generic, not specialized) | R4,R5, R8 | Vague- Many coding possibilities in residential non-acute care | Residential non-acute, hospital facilities with 24h medical support for time limited stays (R4). Residential, non-acute, 24h medical support in a non-hospital facility for temporal stays (R5). Residential non-acute, 24h non medical support facilities for temporal stays (R8) |
| **Hospital-based outpatient clinic** | A department of the hospital that offers ambulatory care to outpatients | Accurate | NX [ICD-10] | Vague- does not specify the diagnosis, it can include anything | Age group undetermined (NX) ICD-10 (generic, not specialized) | O8.1-O10.1h | Accurate | Outpatient non-acute non-mobile facilities providing health related care more than three times/week (O8.1), once in a fortnight (O9.1) or once per month (O10.1). Facilities that provide care in the premises of a hospital (h) |
| **Hotline** | A telephone hotline that offers information to patients | Accurate | NX [ICD-10] | Accurate | Age group undetermined (NX) ICD-10 (generic, not specialized) | I2.1e | Accurate | Facilities providing interactive information to the user other than face to face. Via telephone or online (e) |
| **Individual vocational qualification** | Individual qualification training for a specific type of job | Accurate | AX [X] | Vague- the diagnosis group is not specified | Adults (AX) target population not specified (X) | D4.2-D8.2 | Synonymia- same definition than 'vocational training' | Non-acute day care facilities for education related care, available the equivalent of 4 half days/week (D4.2) or less than 4 half days/week (D8.2) |
| **Integration services** | A service that aids in integrating mentally impaired/ disabled individuals, or individuals absent from their job due to illness for a long period of time back into the workplace | Accurate | AX [ICF][ICD-10][F0-F9] | Vague- many different diagnosis groups | Adults (AX)  Non specified disability (ICF)ICD-10 (generic, not specialized), Mental Health (F0-F9) | I1, D4.2 | Ambiguous- more than one coding possibility. Not clear what integrating into the workplace implies | Information facilities providing guidance and assessment, including evaluation and design of a personal plan for the user (I1). Day care, non-acute facility, available the equivalent of 4 half days/week for education related care (D4.2) |
| **Integration workplace** | A place of work promoting the integration and inclusion of disabled/mentally impaired people into a work environment | Accurate | AX [ICF] [F0-F9] | Ambiguous- includes two groups of diagnosis | Adults (AX) Non specified disability (ICF) Mental Health (F0-F9) | D2-D6 | Accurate | Work facilities (paid work). Available the equivalent of 4 half days/week (D2) or less than 4 half days/week (D6) |
| **Legal carer/guardian for mentally ill persons** | A person who has the legal authority to care for the personal and property interests of another individual | confusing-defines a professional, not a service. | NX [F0-F9] | Vague- the diagnosis group is not specified | Age group undetermined (NX)  Mental Health (F0-F9) | *A4* | Accurate | Services which main aim is to navigate and facilitate the access, management and cohesion of care and supports for the client. It includes coordination, planning and accessibility to different types of services |
| **Long-term-care facility** | A social care facility providing support for individuals in need (long-term care) | Accurate | NX [ICD-10] | Vague- long term care is an umbrella term not a specific category | Age group undetermined (NX) ICD-10 (generic, not specialized) | R11 | Vague- not clear what is the main type of care provided. Interpretation is posible and derives in a unique accurate code. | Residential non-acute, 24h non medical support facilities for not limited stays |
| **Mental counselling center/ advice center** | A center providing counselling support, advice and aid to individuals in mental distress | Accurate | NX [F0-F9] | Accurate | Age group undetermined (NX) Mental Health (F0-F9) | Information I2.1, Outpatient O8.1-O10.1 | Ambiguous (two different typologies) | Information facilities providing guidance and assessment, including evaluation and design of a personal plan for the user (I2.1) Outpatient non-acute non-mobile facilities providing health related care more than three times/week (O8.1), once in a fortnight (O9.1) or once per month (O10.1). |
| **Non-addiction related psychiatric rehabilitation** | A center or clinic where people recovering from a mental illness others than addiction are treated | Accurate | NX [F0-F9, ~~F10-F19~~] | Accurate | Age group undetermined (NX) Mental Health (F0-F9) | Residential R5,R7  R8-R10 Day care D4.1 Outpatient care O8.1-O10.1 | Vague- many coding possibilities in residential, day or outpatient care | Residential non-acute, non-hospital facilities with 24h medical support for time limited stays (R5) or indefinite stays (R7)  This is an interval for residential non-acute facilities for time limited stays with different levels of care: 24h (R8) daily (R9), low (R10)  Day care, non-acute facility, available the equivalent of 4 half days/week for health related care (D4.1)  Outpatient non-acute non-mobile facilities providing health related care more than three times/week (O8.1), once in a fortnight (O9.1) or once per month (O10.1). |
| **Non-psychiatric hospital ward** | A hospital unit others than mental disorders | Accurate | NX [ICD-10] | Vague- Excluding mental disorders does not define the other units | Age group undetermined (NX) ICD-10 (generic, not specialized) | R2 | Accurate | Residential acute hospital facilities with 24h medical support where the user is admitted typically within 24h. |
| **Non-psychiatric intensive care ward** | Areas of the Hospital where seriously ill patients receive specialized care such as intensive monitoring and advanced life support | Accurate | NX [ICD-10] | Accurate | Age group undetermined (NX) ICD-10 (generic, not specialized) | R1 | Accurate | Residential acute hospital facilities with 24h medical support where the user is admitted typically within 24h. Provision of very high intensity of monitoring |
| **Nursing home** | An inpatient care facility that offers care for elderly or disabled persons | Accurate | OX [ICD-10]  OX [ICF] | Ambiguous- It defines two different target groups | Old people (OX)  ICD-10 (generic, not specialized) | R8-R11, R9-R12 | Ambiguous- more than one coding possibility in residential care | This is an interval for non-acute residential facilities with different range of stay periods, less than 4weeks (R8) to indefinite (R11), and levels of care, 24h (R8, R11) daily (R9-R12), low (R10,R13) |
| **Outpatient healthcare at the workplace** | e.g. company physician, company nurse | Accurate | AX [ICD-10] | confusing- does not include an actual definition of target population. Extracted from the name of the service | Adults (AX) ICD-10 (generic, not specialized) | O8.1-10.1u | confusing- does not include an actual definition. Interpretation is posible with the name an derives in an accurate code | Outpatient non-acute non-mobile facilities providing health related care more than three times/week (O8.1), once in a fortnight (O9.1) or once per month (O10.1) provided by a single handed professional (u) |
| **Outpatient healthcare service** | A contact with an outpatient health care provider | confusing: a contact is not a service but a unit of use | NX [ICD-10] | Vague- diagnosis group not specified | Age group undetermined (NX) ICD-10 (generic, not specialized) | *O8.1-O10.1u (profesional specialization with ISCO-codes)* | Accurate | Outpatient non-acute non-mobile facilities providing health realted care more than three times/week (O8.1), once in a fortnight (O9.1) or once per month (O10.1) provided by a single handed professional (u) |
| **Outpatient healthcare service at school** | e.g. school physician, school nurse | Accurate | CX [ICD-10] | confusing- does not include an actual definition of target population. Extracted from the name of the service | Children and adolescent (CX) ICD-10 (generic, not specialized) | O9.1-O10.1u | confusing- does not include an actual definition. Interpretation is posible with the name an derives in an accurate code | Outpatient non-acute non-mobile facilities providing health related care more than three times/week (O8.1), once in a fortnight (O9.1) or once per month (O10.1) provided by a single handed professional (u) |
| **Outpatient healthcare service at the prison** | Ambulatory care that is offered to prison inmates | Accurate | NX [Z65.1] | Accurate | Age group undetermined (NX) Z65.1 (prisonment and other incarceration) | O3.1-O4.1j O8.1-O10.1j | Ambiguous- more than one coding possibility in outpatient care | Outpatient care facilities, providing non mobile, acute health related care 24/7 (O3.1) for a limited number of hours (O4.1). Facilities that provide care for crime and justice users (j)  Outpatient non-acute non-mobile facilities providing health related care more than three times/week (O8.1), once in a fortnight (O9.1) or once per month (O10.1). Facilities that provide care for crime and justice users (j) |
| **Pediatric outpatient clinic** | A healthcare facility that offers care to children and adolescents in an outpatient setting | Accurate | CX [ICD-10] | Accurate | Children and adolescent (CX) ICD-10 (generic, not specialized) | O8.1-O10.1 O4.1 | Ambiguous- more than two coding possibilities in outpatient care | Outpatient non-acute non-mobile facilities providing health related care more than three times/week (O8.1), once in a fortnight (O9.1) or once per month (O10.1).   Outpatient care facilities, providing non mobile, acute health related care 24/7 (O3.1) for a limited number of hours (O4.1) |
| **Polyclinic** | A clinic that provides both general and specialist examinations and treatments | Accurate | NX [ICD-10] | vague- diagnosis group for specialist care not specified | Age group undetermined (NX) ICD-10 (generic, not specialized) | O8.1-O10.1  O4.1 | Ambiguous- more than one coding possibility in outpatient care | Outpatient non-acute non-mobile facilities providing health related care more than three times/week (O8.1), once in a fortnight (O9.1) or once per month (O10.1).   Outpatient care facilities, providing non mobile, acute health related care 24/7 (O3.1) for a limited number of hours (O4.1) |
| **Pre-vocational assessment service for mentally ill persons** | Support offered in terms of counseling, testing, etc. to individuals for career planning and placement in training programs | Accurate | AX [F0-F9] | Vague- the diagnosis group is not specified | Adults (AX) Mental Health (F0-F9) | Information I1.2.3,  Outpatient O8-O10 | Ambiguous- more than one coding possibility in outpatient care | Information facilities providing guidance and assessment, including evaluation and design of a personal plan for the user. Outpatient non-acute non-mobile facilities providing care more than three times/week (O8), once in a fortnight (O9) or once per month (O10). |
| **Professional training** | Individual training for a specific type of job and providing individuals with necessary knowledge to succeed | Accurate | AX [X] | Vague- the diagnosis group is not specified | Adults (AX) target population not specified (X) | D4.2-D8.2 | Accurate | Non-acute day care programs for education related care available the equivalent of 4 half days/week (D4.2) or less than 4 half days/week (D8.2) |
| **Protected/sheltered workshop for mentally ill persons** | A place of work specially designed to provide a safe environment for mentally ill people | Accurate | AX [F0-F9] | Accurate | Adults (AX)   Mental Health (F0-F9) | D3-D7 | Accurate | Non-paid work related facilities with different levels of intensity: high intensity (equivalent to 4half days/week) low intensity (less than 4half days/week |
| **Psychiatric daycare unit** | A daycare-specific hospital unit providing specialized care for patients suffering from mental disorders | Accurate | AX [F0-F9] | Accurate | Age group undetermined (NX) Mental Health (F0-F9) | D1 | Accurate | Day care acute facilities functioning as an alternative to hospitalisation |
| **Psychiatric drop-in center** | A daycentre run by social services or a charity that clients in mental distress may attend on an informal basis | Accurate | NX [F0-F9] | Accurate | Age group undetermined (NX) Mental Health (F0-F9) | D5 | Accurate | Facilities which satisfy the criteria for non-acute day care services, but where structured activities are not available for individual users or are only available less than 25% of the opening hours |
| **Psychiatric intensive care unit (PICU)** | A type of psychiatric inpatient ward, that is designed to care for patients who pose a risk to themselves or others | Accurate | NX [F0-F9,ICF3] | Accurate | Age group undetermined (NX) Mental Health (F0-F9) severe impairment (ICF3) | R1 | Accurate | Residential acute hospital facilities with 24h medical support where the user is admitted typically within 24h. Provision of very high intensity of monitoring |
| **Psychiatric long-term ward** | A hospital unit specializing in the long-term treatment of mental disorders | Accurate | AO [F0-F9] | Accurate | Adults and elderly (AO) Mental Health (F0-F9) | R4, R6 | Ambiguous- more than one coding possibility | Residential non-acute, hospital facilities with 24h medical support for time limited stays (R4) or indefinite stays (R6) |
| **Psychiatric rehabilitation aftercare service** | Continuous care program for individuals that have been stabilized after mental illness and have left a rehabilitation center, designed to prevent relapse | Accurate | AO [F0-F9] | Accurate | Adults and elderly older (AO) Mental Health (F0-F9) | Day care D4.1 Outpatient care O8.1-O10.1 | Vague- many coding possibilities in day or outpatient care | Day care, non-acute facility, available the equivalent of 4 half days/week for health related care (D4.1)  Outpatient non-acute non-mobile facilities providing health related care more than three times/week (O8.1), once in a fortnight (O9.1) or once per month (O10.1). |
| **Psychiatric residential home** | A mental health care facility providing sheltered and medically monitored living for mentally impaired individuals | Accurate | AO [F0-F9] | Accurate | Adults and elderly (AO) Mental Health (F0-F9) | R5,R7, R8, R11 | Vague- many coding possibilities in residential care | Residential non-acute, non-hospital facilities with 24h medical support for time limited stays (R5) or indefinite stays (R7). Residential non-acute, 24h non medical support facilities for temporal stays (R8). Residential non-acute, 24h non medical support facilities for indefinite stays (R8). |
| **Psychological crisis resolution team** | An immediate and short-term psychological-care-worker assisting individuals in a crisis situation in order to restore equilibrium to their biopsychosocial functioning and to minimize the potential of long-term psychological trauma | confusing-defines a professional, not a service. | NX [F0-F9] | Vague- the diagnosis group is not specified | Age group undetermined (NX)  Mental Health (F0-F9) | *O1.1, O2.1, O3.1, O4.1* | Ambiguous- more than one coding possibility in outpatient mobile and non-mobile care | Outpatient care facilities, providing mobile, acute health related care 24/7 (O1.1) or a limited number of hours (O2.1).  Outpatient care facilities, providing non mobile, acute health related care 24/7 (O3.1) for a limited number of hours (O4.1). |
| **Psychosocial crisis center** | A center focused on supporting individuals in emergencies and people exposed to extreme stressors, such as refugees, internally displaced persons, disaster survivors and terrorism-, war- or genocide-exposed populations | Accurate | NX [Z65.4, Z65.5] | Accurate | Age group undetermined (NX)  Victim of crime and terrorism (Z65.4) Exposure to disaster, war and other hostilities (Z65.5) | R3.1.2.2 | Accurate | Residential acute, non-hospital facilities for social care |
| **Rehabilitation facility** | A center or clinic where people recovering from illness, injury or addiction are treated | Accurate | NX [ICD-10] NX [S00-S99/T07-T14] Addiction related:  NX [F10-F19] | Vague- Many different diagnosis groups | Age group undetermined (NX) ICD-10 (generic, not specialized)  [F10-19] MD due to Psychiactive substance use | R5,R7  R8-R10 Addiction related:  R3.1.1;   R8-R10 Day care  D4.1 Outpatient care  O8.1-O10.1 | Vague- many coding possibilities in residential, day and outpatient care | Residential non-acute, non-hospital facilities with 24h medical support for time limited stays (R5) or indefinite stays (R7)  Residential non-acute facilities for limited periods of time with different possibilities depending on the level of care (24h (R8) daily (R9), low (R10)  Residential acute, non-hospital facilities without 24h medical support (R3.1.1)  Day care, non-acute facility, available the equivalent of 4 half days/week for health related care  Outpatient non-acute non-mobile facilities providing health related care more than three times/week (O8.1), once in a fortnight (O9.1) or once per month (O10.1). |
| **Residential home** | A sanctuary for temporary housing, set up to provide for the needs of homeless people/women, often including shelter, food, sanitation and other forms of support | Accurate | NX [Z59.0] | Vague- not clear what is meant by people/women | Age group undetermined (NX) Z59.0 (homelessness) | R8-R10 | Ambiguous, more than one coding possibility in residential care | Residential non-acute facilities for limited stays with different levels of support: 24h (R8), Daily support (R9), less than 5days/week (R10) |
| **Self-help groups** | Voluntary associations of people who share a common desire to overcome mental illness or otherwise increase their level of cognitive or emotional wellbeing | Accurate | NX [F0-F9] | Accurate | Age group undetermined (NX) Mental Health (F0-F9) | S1.1 | Accurate | Facilities that provide information and guidance for care by non-professional volunteers (not paid) |
| **Semi-residential social care** | Night care (day at home) | Accurate | NX [X] | Vague- the diagnosis group is not specified | Age group undetermined (NX) X (target population not specified) | R14.2 | Accurate | Residential non-acute facilities that are not classified anywhere else for not limited stays |
| **Sheltered housing for mentally ill persons** | A sanctuary for temporary housing, set up to provide for the needs of homeless people/women with mental disorders, often including shelter, food, sanitation and other forms of support | Accurate | NX [Z59.0][F0-F9] | Confusing - Not clear what people/women means | Age group undetermined (NX) Z59.0 (homelessness) | R8,R9,R10 | Ambiguous- more than one coding possibility in residential care | Residential non-acute facilities for limited stays with different levels of support: 24h (R8), Daily support (R9), less than 5days/week (R10) |
| **Social assistance for mentally ill persons** | Services provided by the government or private organizations to help mentally ill people | Accurate | NX [F0-F9] | Accurate | Age group undetermined (NX)  Mental Health (F0-F9) | O8.2-O10.2u O5.2, O6.2,O7.2 | Vague -many coding possibilities in outpatient care (acute, non-acute, mobile, non-mobile etc.) | Outpatient non-acute non-mobile facilities providing social care more than three times/week (O8.2), once in a fortnight (O9.2) or once per month (O10.2)  Outpatient non-acute mobile facilities providing social care more than three times/week (O5.2), once in a fortnight (O6.2) or once per month (O7.2) |
| **Social care facility for mentally ill persons** | A social care facility providing support for individuals with mental disorders | Accurate | NX [F0-F9] | Accurate | Age group undetermined (NX) X (target population not specified) | Day care D4.3-D8.3 Outpatient O8.2-O10.2 | Ambiguous- more than one coding possibility in day and outpatient care | Day care, non-acute facility for social related care, available the equivalent of 4 half days/week (D4.3) or less than the equivalent to 4 half days/week (D8.3)  Outpatient non-acute non-mobile facilities providing social care more than three times/week (O8.2), once in a fortnight (O9.2) or once per month (O10.2) |
| **Social care outpatient service** | A social care facility providing support for individuals in need | Accurate | NX [X] | Vague- the diagnosis group is not specified | Age group undetermined (NX) X (target population not specified) | Outpatient O8-O10,  Day care D4.3-D8.3 | Vague- many coding possibilities. Not clear what type of support, nor the provider | Outpatient non-acute non-mobile facilities providing care more than three times/week (O8), once in a fortnight (O9) or once per month (O10). Day care, non-acute facility, for social related care, available the equivalent of 4 half days/week (D4.3) or less than 4 half days/week (D8.3). |
| **Social day-care** | A social care facility providing support for individuals in need (day-care) | Accurate | NX [X] | Vague- the diagnosis group is not specified | Age group undetermined (NX) X (target population not specified) | D4.3-D8.3, D5 | Ambiguous- more than one coding possibility in day care | Day care, non-acute facility, for social related care, available the equivalent of 4 half days/week (D4.3) or less than 4 half days/week (D8.3). Non-structured day care (D5) |
| **Soteria house** | Alternative inpatient care for people who experience a psychotic crisis | Accurate | AO [F20-F29] | Accurate | Adults and elderly (AO) Psychosis (F20-F29) | R3.1.1, R5 | confusing- alternative to what type of care (hospital, medical etc.) Code is based on interpretation of the type of service | Residential acute, non-hospital facilities without 24h medical support (R3.1.1). Residential acute, non-hospital facilities with 24h medical support for time limited stays (R5) |
| **Support helplines** | A special phone service offering advice and support to people in distress | Accurate | NX [X] | Vague- distress is not a specific diagnosis | Age group undetermined (NX) X (target population not specified) | Information I2.1e Outpatient  O8-O10e Voluntary  S1.1/S2.1e | Vague- many coding possibilities in information or outpatient care, voluntary or professional and different target populations (generic, mental etc,) | Information facilities providing guidance and assessment, including evaluation and design of a personal plan for the user. Via telephone or online (e)  Outpatient non-acute non-mobile facilities providing care more than three times/week (O8), once in a fortnight (O9) or once per month (O10). Via telephone or online (e)  Information facilities providing interactive care via telephone or online (e) with volunteer non-quilified professionals (S1.1) or qualified professionals (S2.1) |
| **Supported employment programs** | Programs for supporting people with significant disabilities to secure and retain paid employment | Accurate | AX [ICF] | Accurate | Adults (AX) Non specified disability (ICF) | d4.2-d8.2 | Accurate (same typology of care) | Programs without organizational stability for non-acute day care for education related care available the equivalent of 4 half days/week (d4.2) or less than 4 half days/week (d8.2) |
| **Vocational training** | Individual qualification training for a specific type of job | Accurate | AX [X] | Vague- the diagnosis group is not specified | Adults (AX) target population not specified (X) | D4.2-D8.2 | Synonymia- same definition than 'individual vocational qualification' | Non-acute day care facilities for education related care, available the equivalent of 4 half days/week (D4.2) or less than 4 half days/week (D8.2) |
| **Voluntary community support** | Voluntary community support for individuals in need of aid | Accurate | NX [X] | Vague- the diagnosis group is not specified | Age group undetermined (NX) target population not specified (X) | S1.3 | confusing - circular definition. Interpretation of code was possible and accurate | Facilities that provide outptient care by non-professional volunteers (not paid) |

1When problems in the definition of the service did not allow the assignment of a code, a prototype was generated based on expert interpretation ( in italics and underlined)