

## ONLINE SUPPLEMENT

## Dashboard Questionnaire (Pre): CMHT Version

The 'Clinical Dashboard' is a display screen, using data from RIO, to show a range of useful information about your patients and your clinical input (e.g. patient numbers, assessment needs). It will provide up-to-date information, and is designed to improve communication.

Role: Medical / Qualified Nurse / Unqualified Nurse / Allied Health Professional / A & C

1. How helpful do you think the dashboard will be?

1 2 3 4 5  
(Not at all) (Very helpful)

2. List two potential benefits associated with its use:

3. List two potential problems associated with its use:

The following questions relate to the information that will be provided on the dashboard screen. For each piece of information please (i) provide an answer relating to the item, (ii) indicate whether you think the information is important for you to be aware of, and (iii) how helpful do you feel the dashboard will be in giving this information.

	Questions relating to information shown on the dashboard. Questions relate to WHOLE CMHT service.	Please answer, or indicate 'Don't know' (DK)	Is this important for staff to be aware of?	How helpful would it be to obtain this information via the dashboard display screen? (1 = not helpful, 5 = very helpful)					
1	How many service users are currently within the <u>whole</u> CMHT service?	DK	Yes / No	1	2	3	4	5	
2	How many patients are currently on the Castleside and Akenside ward?	DK	Yes / No	1	2	3	4	5	
3	What % of patients are currently on care coordination?	DK	Yes / No	1	2	3	4	5	
4	What % of new referrals have completed MMSE on referral?	DK	Yes / No	1	2	3	4	5	
5	What % of new referrals have completed bloods on referral?	DK	Yes / No	1	2	3	4	5	
6	What is the average length of time to assessment?	DK	Yes / No	1	2	3	4	5	
7	How many patients were referred to the service in the previous week?	DK	Yes / No	1	2	3	4	5	
8	How many patients were reviewed by the service in the previous week?	DK	Yes / No	1	2	3	4	5	
9	How many of the current patients did not attend appointments?	DK	Yes / No	1	2	3	4	5	
10	Is the largest referral rate to the service from external sources?	Y/N	DK	Yes / No	1	2	3	4	5
11	How many patients in the CMHT service are currently on depots?	DK	Yes / No	1	2	3	4	5	
12	What is the number of IR1s over the last month?	DK	Yes / No	1	2	3	4	5	
13	What is the number of IR2s over the last month?	DK	Yes / No	1	2	3	4	5	

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1	How many service users are currently within MAMS?		DK	Yes / No	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
2	How many patients are currently on the Castleside and Akenside ward?		DK	Yes / No	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
3	What % of patients is currently on care coordination?		DK	Yes / No	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
4	What % of new referrals has completed MMSE on referral?		DK	Yes / No	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
5	What % of new referrals has completed bloods on referral?		DK	Yes / No	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
6	What is the average length of time to assessment?		DK	Yes / No	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
7	How many patients were referred to the service in the previous week?		DK	Yes / No	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
8	How many patients were reviewed by the service in the previous week?		DK	Yes / No	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
9	How many of the current patients <u>did not</u> attend appointments in the previous week?		DK	Yes / No	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
10	Is the largest referral rate to the service from external sources?	Y/N	DK	Yes / No	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
11	How many patients in the MAMS service are taking ACHEIs?		DK	Yes / No	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
12	What is the number of IRIs over the last month?		DK	Yes / No	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
13	What is the number of IR2s over the last month?		DK	Yes / No	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

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	Questions relating to information shown on the dashboard.	Please answer, or indicate 'Don't know' (DK)	Is this important for staff to be aware of?	How helpful would it be to obtain this information via the dashboard display screen? (1 = not helpful, 5 = very helpful)				
1	What is the average length of stay on the ward?	DK	Yes / No	1	2	3	4	5
2	How many patients are currently on the ward?	DK	Yes / No	1	2	3	4	5
3	How many patients' 'discharge summaries' took longer than 7 days to be sent to their GPs?	DK	Yes / No	1	2	3	4	5
4	How many of your patients have received a falls assessment?	DK	Yes / No	1	2	3	4	5
5	How many patients <u>did not</u> receive an MDT assessment within 7 days of their admission?	DK	Yes / No	1	2	3	4	5
6	How many patients were <u>not</u> offered a 'family meeting' within 2 weeks of admission?	DK	Yes / No	1	2	3	4	5
7	How many patients are currently on a Section?	DK	Yes / No	1	2	3	4	5
8	How many patients are on 'observation'?	DK	Yes / No	1	2	3	4	5
9	How many of the current patients <u>did not</u> receive a risk assessment when admitted to the unit?	DK	Yes / No	1	2	3	4	5
10	What is the number of IR1s over the last month?	DK	Yes / No	1	2	3	4	5
11	What is the number of IR2s over the last month?	DK	Yes / No	1	2	3	4	5