Item 4. Facilitating Couple Communication Did the therapist facilitate couple communication effectively? Was there evidence of enabling understanding and dialogue between partners through steering the conversation towards reciprocal listening, 'reflecting back' and enhanced empathy? Was the therapist able to provide sufficient structure and management to enable the couple to communicate more effectively without overly-controlling the process?		
Item 5. Pacing and Flow Did the therapist pace the session well, enabling a smooth transition and sense of flow between different phases of the session, ensuring that priority items on the agenda were addressed? Was the therapist able to control the timing, pacing and flow of the session with two partners present?		
Item 6. Therapist's Interpersonal Effectiveness Did the therapist create an interpersonal environment that was conducive to the work of the session? Did the therapist form an effective alliance with each partner individually and the couple as a unit? Was a safe environment created for the couple to address difficult issues in session? Did the therapist's interpersonal style convey warmth, interest, and instil hope that change is possible, as well as convey appropriate authority in the way the session was managed?		
Item 7. Guided Discovery Did the therapist facilitate a process of discovery that conveyed genuine interest, curiosity, and understanding? Were there questions and/or actions designed to promote self-reflection,		

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