**Supplemental file 1: additional references 11-27**

11. Weil J, Weiland TJ, Lane H, et al. What’s in a name? A qualitative exploration of what is understood by “palliative care” in the emergency department. *Palliat Med*. 2015;29(4):293-301. doi:10.1177/0269216314560801

12. Fernández-Sola C, Cortés MMD, Hernández-Padilla JM, Torres CJA, Terrón JMM, Granero-Molina J. Defining dignity in end-of-life care in the emergency department. *Nurs Ethics*. 2017;24(1):20-32. doi:10.1177/0969733015604685

13. Granero-Molina J, Díaz-Cortés M del M, Hernández-Padilla JM, García-Caro MP, Fernández-Sola C. Loss of Dignity in End-of-Life Care in the Emergency Department: A Phenomenological Study with Health Professionals. *J Emerg Nurs*. 2016;42(3):233-239. doi:10.1016/j.jen.2015.10.020

14. Downar J, Delaney JW, Hawryluck L, Kenny L. Guidelines for the withdrawal of life-sustaining measures. *Intensive Care Med*. 2016;42(6):1003-1017. doi:10.1007/s00134-016-4330-7

15. Nelson JE, Puntillo KA, Pronovost PJ, et al. In their own words: Patients and families define high-quality palliative care in the intensive care unit. *Crit Care Med*. 2010;38(3):808-818. doi:10.1097/CCM.0b013e3181c5887c

16. Puntillo KA, Arai S, Cohen NH, et al. Symptoms experienced by intensive care unit patients at high risk of dying. *Crit Care Med*. 2010;38(11):2155-2160. doi:10.1097/CCM.0b013e3181f267ee

17. Sessler CN, Gosnell MS, Grap MJ, et al. The Richmond Agitation-Sedation Scale: Validity and reliability in adult intensive care unit patients. *Am J Respir Crit Care Med*. 2002;166(10):1338-1344. doi:10.1164/rccm.2107138

18. Kanji S, MacPhee H, Singh A, et al. Validation of the Critical Care Pain Observation Tool in Critically Ill Patients With Delirium. *Crit Care Med*. 2016;44(5):943-947. doi:10.1097/CCM.0000000000001522

19. Barr J, Fraser GL, Puntillo K, et al. Clinical Practice Guidelines for the Management of Pain, Agitation, and Delirium in Adult Patients in the Intensive Care Unit. *Crit Care Med*. 2013;41(1):278-280. doi:10.1097/CCM.0b013e3182783b72

20. Gillespie L, Raftery A-M. Nutrition in palliative and end-of-life care. *Nutrition*. 2014;6(5):380-386. doi:10.1007/s11377-011-0548-7

21. Baillie J, Anagnostou D, Sivell S, Godwin J Van, Byrne A, Nelson A. Symptom management, nutrition and hydration at end-of-life: a qualitative exploration of patients’ , carers’ and health professionals’ experiences and further research questions. *BMC Palliat Care*. 2018;17(60):1-13. doi:10.1186/s12904-018-0314-4

22. National Institute for Health and Care Excellence. *Care of Dying Adults in the Last Days of Life*.; 2015.

23. Galbraith S, Fagan P, Perkins P, Lynch A, Booth S. Does the Use of a Handheld Fan Improve Chronic Dyspnea? A Randomized, Controlled, Crossover Trial. *J Pain Symptom Manage*. 2010;39(5):831-838. doi:10.1016/j.jpainsymman.2009.09.024

24. Wee B, Hillier R. Interventions for noisy breathing in patients near to death. *Cochrane Database Syst Rev*. 2008;(1):1-3. doi:10.1002/14651858.CD005177.pub2

25. Network CC. *Implantable Cardioverter Defibrillator Deactivation*.; 2017. doi:10.1097/spc.0000000000000191

26. Longo DL, Blinderman CD, Billings JA. Comfort Care for Patients Dying in the Hospital. *N Engl J Med*. 2015;373(26):2549-2561. doi:10.1056/NEJMra1411746

27. Busse JW, Craigie S, Juurlink DN, et al. Guideline for opioid therapy and chronic noncancer pain. *Can Med Assoc J*. 2017;189(18):E659-E666. doi:10.1503/cmaj.170363