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| **Metric** | **Average** | **SD** |
| 72 hour ED return and ICU/OR admission rate | 8.77 | 1.73 |
| 72 hour ED return and admit rate | 8.24 | 1.94 |
| Emergency MD evaluation of my collegiality | 8.00 | 1.86 |
| Emergency MD evaluation of the quality of care I provide | 7.93 | 1.93 |
| % of patients with understanding of a plan for selfcare and further medical care | 7.66 | 2.12 |
| Management of Sepsis (eg. Time to Antibiotics) | 7.52 | 2.39 |
| Satisfaction with the communication in the ED | 7.40 | 2.17 |
| 72 hour ED return rate | 7.40 | 2.22 |
| % of patients who understand their diagnosis and prognosis | 7.40 | 2.23 |
| Consultant evaluations of the quality of care I provide | 7.39 | 2.28 |
| Consultant evaluations of my collegiality | 7.29 | 2.28 |
| Nursing evaluations of my collegiality | 7.26 | 2.29 |
| Management of febrile child under 30 days of age (eg. Adherence to best practices) | 7.19 | 2.71 |
| Satisfaction with the explanation of the diagnosis in the ED | 7.19 | 2.29 |
| Satisfaction with the plan of care established in the ED | 7.19 | 2.31 |
| % of patients reporting reduction of worry and emotional relief as a result of ED visit | 7.18 | 2.40 |
| % of patients reporting Adequate relief of suffering and improvement of function due to ED visit | 7.18 | 2.44 |
| Management of febrile child under 90 days of age metrics (eg. Adherence to best practices) | 7.08 | 2.58 |
| Management of trauma in the ED metrics (eg. Time to TXA) | 7.05 | 2.38 |
| Resident preceptor evaluations | 6.94 | 2.15 |
| Nursing evaluations of the quality of care I provide | 6.86 | 2.40 |
| Diagnostic imaging discrepancy rate | 6.77 | 1.78 |
| % of consultations admitted | 6.72 | 2.41 |
| Satisfaction with symptom management in the ED | 6.66 | 2.50 |
| Time from physician assessment to disposition decision (consult or discharge) | 6.66 | 1.97 |
| Number of patients seen per shift | 6.43 | 1.99 |
| Medical student preceptor evaluations | 6.37 | 2.26 |
| Management of Stroke (eg. Time to recognition) | 6.25 | 2.91 |
| Overall patient satisfaction with their ED visit | 6.20 | 2.64 |
| Management of asthma in the ED metrics (eg. Documentation of PRAM score) | 6.08 | 2.63 |
| Your personal distribution of acuity (CTAS scores) | 5.98 | 2.41 |
| Number of patients seen per hour | 5.90 | 2.29 |
| 7 day return rate | 5.88 | 2.46 |
| Management of Acute Coronary Syndrome (eg. Rate admin of ASA) | 5.86 | 3.01 |
| Overall Ultrasound utilization rate | 5.84 | 2.01 |
| Quantity of commentary vs peer group | 5.82 | 2.62 |
| Rate of evaluation completion for learners | 5.81 | 2.56 |
| Overall CT utilization rate | 5.79 | 2.14 |
| % of patients that are consulted | 5.78 | 2.33 |
| CT heads in minor traumatic brain injury | 5.73 | 2.31 |
| Time from physician assessment to patient left the department (for home) | 5.68 | 2.34 |
| % of consultations admitted for more than 24 hours | 5.64 | 3.13 |
| Pulmonary embolism testing (eg.Dimer before CT) | 5.62 | 2.57 |
| CT head with chief complaint of headache | 5.62 | 2.23 |
| CT/ultrasound rate on chief complaint of abdominal or flank pain | 5.60 | 2.34 |
| Planned/intentional ED return rate (patients you asked to come back to the ED) | 5.50 | 2.77 |
| Your transfer rate to higher acuity sites (To regional referral centre or from Urgent Care settings) | 4.87 | 2.82 |
| Blood testing rate on CTAS4/5 patients | 4.74 | 2.58 |
| Time from registration to physician assessment | 4.51 | 2.06 |