**Appendix II. Interview guide**

**Participant experience with multi-professional care**For how long have you been seen by the multi-professional team (MPT) at this general practice?  
Could you please describe a typical diabetes consultation?  
What is most important to you when seeking healthcare (clues: what defines good quality, time, participation, guidance etc.)?  
Considering what is most important to you, can you please explain how the non-physician care differs from that of your GP?  
Is there any topics or questions you miss to discuss in the consultations?  
What are your perceptions regarding your allocated time with the diabetes team (clues: differenced between non-physician professional and GP, enough time to talk about what is important for you, your perceptions about your ability to affect the consultation agenda and results)?  
What do you perceive as important in a healthy patient–carer relation?  
Could you comment on the relationship between the non-physician professional and GP? What do you perceive as an ideal collaboration?  
What is the best and the worst with the diabetes care you receive in this general practice?  
Are you regularly being followed-up by other healthcare institutions? If yes, could you explain the collaboration between them and your GP?  
Which patients do you consider to have most benefit of multi-professional care?  
  
**Participant engagement in shared decision making, goal-setting and informational needs**  
Do you have any treatment goals? What are they? Please explain.  
In what way have you been involved in deciding your treatment goals?  
Do you consider the information you have received concerning your treatment and your medications as satisfactory in order to reach the goals?  
Do you know what is expected from you (clues: are the expectations reasonable, would you like to be given more/less responsibility, what are the responsibility for the team and what are yours in a ideal world)?   
What do you consider as necessary in order for you to live up to the expectations and reach your goals?  
What decisions is important and not so important that you take part of?  
What are your impressions about the information flow between non-physician professionals and your GP (clues: treatment goals, your current health status, your preferences etc.)?  
Has it happened that you are in need of medical information but is unsure where to seek help? Could you please give examples of how you solved it and where you received information?  
If everything was possible, do you have any thoughts about how the diabetes care could improve to make it easier for you to live with diabetes?