ANNEX 1: Questionnaire

**FILIATION DATA**

* Professional category
* Gender
* Years of experience in EMS
* Do you currently hold a management position?
* Have you held any management position?

**QUESTIONS**

1. Indicate the main **actions**that have modified the **structure**of your EMS
2. Indicate the main **problems**your EMS has suffered in the management of **material resources and supplies**.
3. Indicate the **problems**that, in your opinion, your EMS has had in the management of **human resources**
4. Indicate the **new functions**assigned to your EMS that you did not perform before the pandemic
5. Indicate the main **measures**that have been implemented in your EMS to **increase response capacity**
6. Indicate the main **actions**developed to increase **coordination between levels of care**
7. Indicate the main **problems**that, in your opinion, there have been in **inter-level coordination**
8. Indicate the main **difficulties**in relation to the relationship of your EMS with the **concessionary companies of the medical transport**
9. Indicate the main **strengths**in relation to the relationship of your EMS with the **concessionary companies of the medical transport**
10. Indicate the **decisions not made**in your EMS and which, in your opinion, **should**have been taken
11. Indicate the **decisions made**in your EMS that, in your opinion, **should not**have been made
12. Rate on a scale of 1 to 5:
    1. The leadership that your direction has assumed
    2. Participation of health personnel in organizational decision-making
    3. Participation of healthcare personnel in the design of clinical decision trees
    4. The support you have received from the management structure of your service
    5. Timely reorganization of your EMS structure
    6. The adaptability of healthcare professionals to the new situation
    7. The speed of your service in developing care procedures adapted to the pandemic
    8. The quality of care procedures in your EMS in the face of the pandemic
    9. The training and dissemination actions of the protocols carried out in your SEMEMS
    10. The timely availability of personal protective equipment
    11. The adequacy of the personal protective equipment supplied
    12. To what extent the actions that have been taken have responded to the problems for which they were designed
    13. The collaboration between your EMS and the concessionary companies of the medical transport
    14. The implementation of information gathering measures that allow adequate information after the crisis
    15. The ability of your EMS to perform an analysis to identify improvements in the response to pandemics