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| INFLUENCING FACTORS/PRECONDITIONS |
| Themes:   * Characteristics of the iMCSP\* project * Operational preconditions * Human and financial resources * Organizational conditions |
| Themes added based on interviews:   * Coaching external company * Complexity implementation of the intervention(s) |

Appendix A. Themes discussed in semi-structured interviews iMCSP\* project

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| PREPARATION PHASE | |
| Themes: | |
| Micro level:   * Preparation activities * Training * Location * Personnel * Time management * Public Relations (PR) strategies * Informing referrers/people with dementia/caregivers * Recruiting project leaders | Meso level:   * Collaboration with people/organizations involved * Project group * Financial resources   Macro level   * Laws and regulations * Regional/national policy * Protecting personal information/privacy |
| Themes added based on interviews:  Does not apply. | |

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| STARTING PHASE | |
| Themes: | |
| Micro level:   * Personnel * Recruiting participants * PR strategies * Terms of participation are clear * Opinion participants * Number of participants * Evaluation of intervention * Involvement management | Meso level:   * Collaboration with potential referrers * Collaboration with people/organizations involved * Project group * Discussion about division tasks * Competing other initiatives * Financial resources   Macro level:   * Change in laws and regulations * Regional/national policy |
| Themes added based on interviews:   * Type of volunteer work * Unexpected changes within organization * Knowledge about dementia within the DemenTalent workplaces * Commitment/motivation of DemenTalent workplaces * Logistics volunteering (e.g. transport to workplace) * Change in the intervention | |

\*iMSCP = individualized Meeting Center Support Program

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| CONTINATION PHASE | |
| Themes: | |
| Micro level:   * Opinion participants * Change in the intervention * Number of participants * Human resources   Meso level:   * Meaning intervention for Meeting Center * Relations Meeting Center and other Meeting Centers * Relation between Meeting Center and Health care- and social organizations * Collaborations protocol * New collaborations * Other programs and activities * Project group * Financial resources * Continuation | Macro level:   * Laws and regulations * Regional/national policy |
| Themes added based on interviews:   * PR strategies * Evaluation interventions * Relationship with DemenTalent workplaces |