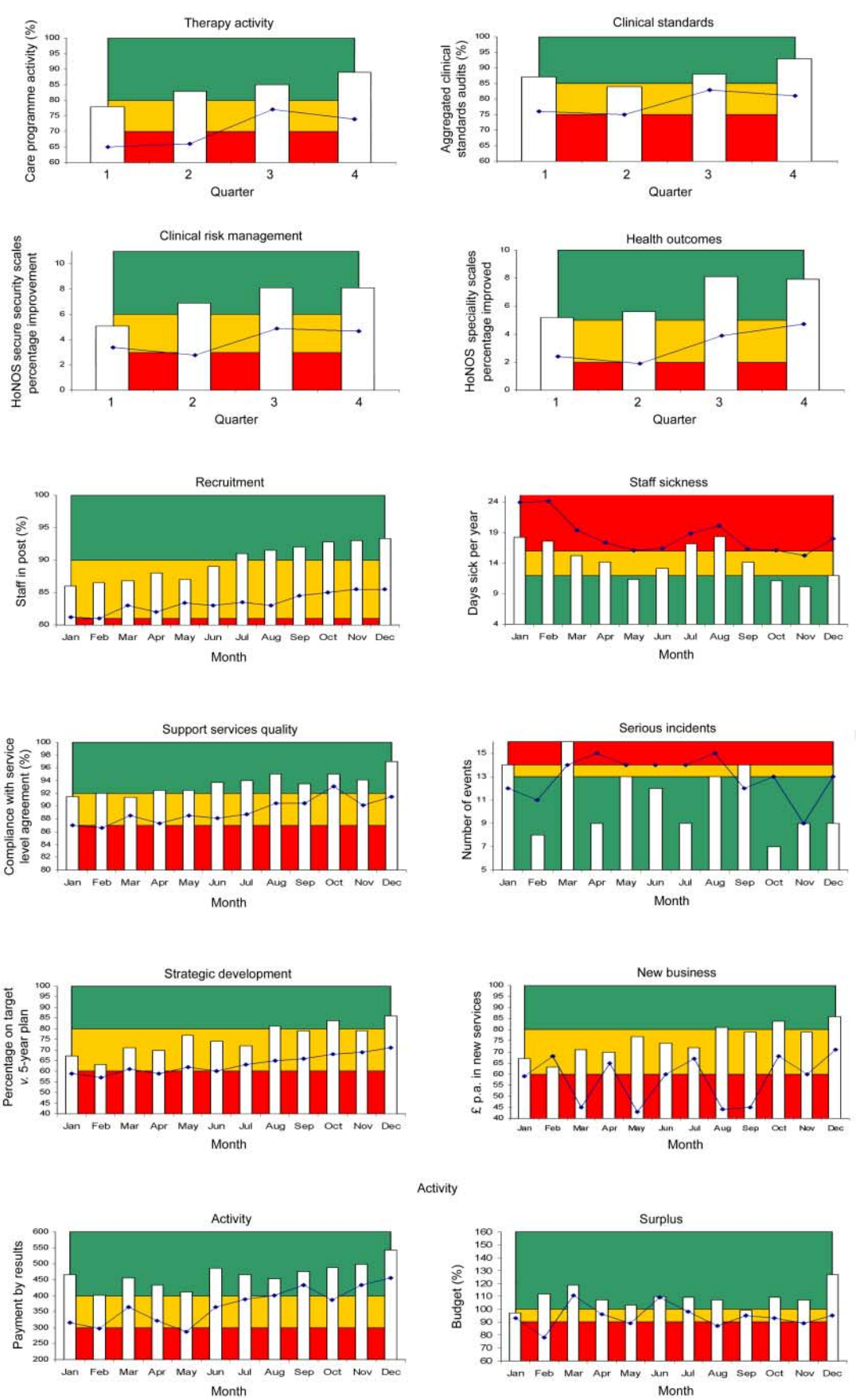

Fig. DS1. Balanced scorecard. HoNOS, Health of the Nation Outcome Scales. ▭, this year; —◆—, previous year. Shading: green, on target; red, performance shortfall.