**Supplemental Material**

**Supplemental Table 1.** Characteristics of Veterans with In-Person Primary Care Visits Before and During the COVID Pandemic

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| **Patient Characteristics** | | **Pre-COVID**a  (n = 14,602) | **COVID**a  (n = 11,051) |
| Age, mean (± SD)b | | 62.2 (± 15.2) | 63.8 (± 14.6) |
| Male sexc | | 12814 (87.8%) | 9605 (86.9%) |
| Race and Ethnicity | |  |  |
|  | White Non-Hispanic | 4676 (32%) | 3356 (30.4%) |
|  | Black Non-Hispanic | 8725 (59.8%) | 6799 (61.5%) |
|  | Hispanic | 231 (1.6%) | 184 (1.7%) |
|  | Otherd | 970 (6.6%) | 712 (6.4%) |
| Urbanicity | |  |  |
|  | Urban | 13715 (93.9%) | 10560 (95.6%) |
|  | Rural | 880 (6.0%) | 488 (4.4%) |
|  | Unknown | 7 (0.0%) | 3 (0.0%) |
| Charlson Comorbidity Index, mean (± SD)b | | 1.6 (± 2.0) | 1.8 (± 2.1) |
| Comorbidities | |  |  |
|  | Diabetes Mellitus | 4096 (28.1%) | 3310 (30.0%) |
|  | Chronic Pulmonary Disease | 2816 (19.3%) | 2323 (21.0%) |
|  | Liver Disease | 1663 (11.4%) | 1338 (12.1%) |
|  | Chronic Renal Disease | 1632 (11.2%) | 1319 (11.9%) |
|  | Cancer | 1638 (11.2%) | 1521 (13.8%) |
|  | Heart Disease | 1454 (10%) | 1198 (10.8%) |
|  | Peripheral Vascular Disease | 1276 (8.7%) | 1098 (9.9%) |
|  | Stroke | 1407 (9.6%) | 1211 (11%) |
| Patients with only in-person visits | | 8097 (55.5%) | 1507 (13.6%) |

aPre-COVID is March 1 2018 – February 28th 2020; COVID is from March 1, 2020 – February 28th, 2022. Because some patients were included in both the pre-COVID and COVID periods, meaning the groups were not independent, statistical comparisons were not made

bSD, standard deviation

cAll values written as No. (%) unless otherwise indicated

dIncludes American Indian, Alaska Native, Asian, Native Hawaiian or Pacific Islander and unknown