Appendix. Interview Guide

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| 1. Tell me about your role in the emergency department (ED).
2. Tell me about the ED’s efforts to reduce catheter-associated urinary tract infections (CAUTI).
3. Tell me about any efforts the ED has taken to reduce the number of urinary catheters that are placed.
4. Tell me about any efforts the ED has taken to improve infection prevention practice when inserting and caring for urinary catheters.
5. Describe the motivations for the ED’s work to reduce CAUTI.
6. Who were the key people involved and what were their roles?
7. How is staff engaged in the efforts to reduce CAUTI?
8. How do you define and measure success for the CAUTI reduction efforts?
9. What challenges have you encountered and how did you address them?
10. How does the ED work environment impact efforts to reduce CAUTI?
11. How have you sustained any changes you have made?
12. Having had this experience what have you learned and what advice would you give to another hospital aiming to make similar efforts to change?
13. Who should we speak to regarding this initiative at your ED or hospital?
14. Do you know of other EDs that have improved CAUTI rates and you think we could learn from?
15. Is there anything else that I haven’t asked about that you think is important for us to know?
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