Online Appendices

Appendix A

Table A1. Assessing the Correlates of Legal Claims-Making[[1]](#footnote-1)

(1) Should File a Claim (2) Turn to Law in Practice

Education -0.03 0.12

(0.09) (0.18)

Read Constitution -0.10 -0.06

(0.10) (0.17)

Know Right to Housing 0.29\*\*\* -0.29\*

(0.11) (0.16)

Reported Legal System Experience 0.03 0.11

(0.13) (0.20)

Reported Turn to Law 0.04 ---

(0.03) ---

Exposure to Legal Clinics 0.03 0.12

(0.15) (0.28)

Claimant Community -0.11 0.51\*\*\*

(0.09) (0.18)

Judicial System: Speed 0.05 -0.24\*\*\*

(0.06) (0.09)

Judicial System: Ease -0.09 0.16

(0.06) (0.11)

Judicial System: Cost 0.07 -0.04

(0.05) (0.07)

Judicial System: Honesty 0.01 0.18\*\*

(0.06) (0.09)

Trust Judges 0.01 -0.05

(0.05) (0.07)

Should File a Legal Claim --- 0.11

--- (0.10)

No One Above the Law 0.24\*\*\* 0.10

(0.05) (0.08)

Constitutional Court Protects Rights 0.29\*\*\* 0.12

(0.06) (0.10)

Difficulties (Number) -0.12\*\*\* 0.22\*\*\*

(0.04) (0.08)

Difficulties (Frequency) 0.22\*\* -0.28

(0.11) (0.21)

Relative Quality of Life (+) 0.12 0.66\*\*\*

(0.09) (0.18)

Relative Quality of Life (-) 0.16 -0.04

(0.11) (0.17)

Age 0.01 0.01

(0.00) (0.01)

Female -0.03 -0.37\*\*

(0.08) (0.15)

Income Level -0.04 0.20\*

(0.09) (0.12)

Black 0.10 -0.04

(0.13) (0.20)

Constant 1.01\*\*\* -0.87

(0.37) (0.67)

N 325 325

\* p < 0.10, \*\* p < 0.05, \*\*\* p < 0.01; Results reported with robust standard errors.

Appendix B

Interview Script[[2]](#footnote-2)

**Ordinary Language Questions:**

1. Do citizens have rights in South Africa

2. How do you know? What makes you feel citizens have rights in South Africa?

3. So, I know you said citizens have rights, do you have rights?

4. What makes you feel you have rights in South Africa?

5. Is there anyone in South Africa who doesn’t have rights?

**Scenarios Questions:**

**Right to Housing:**

1. To have shelter is that a right?

2. If you live din a shack, and the municipality tells you to leave and destroys your shack, is that a problem?

3. What would you do about it?, What can you do?

4. If they don’t mention complaining to anyone, can you report this to someone?

**Right to Education:**

For teachers/Teachers in training:

1. To have an education, to go to school is that a right?

2. You teach in a government school that has poor resources, not enough schoolbooks, not enough desks, classrooms, and poor infrastructure, is that a problem?

3. What would you do about it? What can you do?

4. If they don’t mention complaining to anyone, can you report this to someone?

For Non-teachers:

1. To have an education, to go to school is that a right?

2. Your kids go to a government school that has poor resources, not enough schoolbooks, not enough desks, classrooms, and poor infrastructure, is that a problem?

3. What would you do about it? What can you do?

4. If they don’t mention complaining to anyone, can you report this to someone?

**Right to Health:**

1. To be treated at a hospital, to see a doctor, to receive medicine when sick is that a right?

2. You are sick and you go to a government hospital. They tell you there isn’t enough resources to treat you today and they send you home? Is that a problem?

3. What do you do about it? What can you do?

4. If they don’t mention complaining to anyone, can you report this to someone?

**Right to Water and Electricity:**

1. To have water is that a right ?

2. To have electricity is that a right?

3. If you did not have connections to tapped water or electricity is that a problem?

4. What do you do about it? What can you do?

**Scenarios Revisited:**

1. I noticed you said you would do x regarding the situation with your shack, could you take the municipality to court? Would you go to court for the shack situation?
2. I notice you said you would do x regarding the poor resources at the government school example, could you take the Ministry of education or the Dept of Education to court? Would you go to court?
3. I notice you said you would do x regarding being turned away at the government hospital, could you take the Minister of Health or the Department of Health to court? Would you go to court?
4. I notice you said you would do x regarding the water/electricity connection problem? Could you take the municipality to court about this? Would you go to court?

1. Originally presented in Taylor (2020b). [↑](#footnote-ref-1)
2. 1 These questions have been translated to English for this appendix. [↑](#footnote-ref-2)