**Supplimental Material**

**Appendix A.**

**Table: Characteristics of Referrals to Crisis Resolution Home Treatment Team**

|  |  |  |
| --- | --- | --- |
| **Category** | **n** | **% of total** |
| **All** | 1645 | 100 |
| **Gender** | **n** |  |
| Male | 695 |  42 |
| Female | 950 | 58 |
| **Age (yrs)** |  |  |
| 18-24 | 300  | 18 |
| 25-34 | 389  | 24 |
| 35-44 | 326  | 20 |
| 45-54  | 245 |  15 |
| 55-65 | 254 |  15 |
| 65+ | 131 |  8 |
| **Sector** |  |  |
| CSE | 694 |  42 |
| CSW | 647 |  39 |
| Douglas | 204 |  12 |
| Other | 106 |  7 |
| **Diagnosis** |  |  |
| Depressive Disorder | 374  | 22 |
| Personality Disorder | 354  | 22 |
| Schizophrenia | 262  | 16 |
| Bipolar Affective Disorder | 227 |  14 |
| Anxiety Disorder | 186 |  11 |
| Acute psychotic episode | 47 |  3 |
| Psychotic Depression | 19 |  1 |
| Other | 176 |  11 |
| **Referral Source** |  |  |
| CMHT/Liaison | 978  | 59 |
| GP | 667  | 41 |
| **Referral Reason** |  |  |
| Prevent hospital admission | 667  | 40 |
| Acute relapse | 469  | 29 |
| Crisis management | 282  | 17 |
| Early discharge | 227  | 14 |

*CSW=City South West, CSE=City South East, CMHT=Community Mental Health Team.*

**Appendix B.**

**Figure 2: Impact of Crisis Resolution Home Treatment on Symptoms and Functioning**



***Figure 2: Impact of Crisis Resolution Home Treatment* *on Symptoms and Functioning.*** *The Figure shows mean BPRS and HoNOS scores before and after treatment by the CRHTT. Error bars show standard deviation from the mean. BPRS= Brief Psychiatric Rating Scale (Intensity of Psychiatric Symptoms). HoNOS=Health of the Nation Outcomes Scale (Health Outcomes/Overall Functioning). CRCRHTT = Crisis Resolution Home Based Treatment Team.*

**Appendix C.**

**Table: Results of the Client Satisfaction Questionnaire (CSQ-8)**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **n=180** |  |  |  |  |
| **Point on Likert Scale**  | **Very Negative** | **Negative** | **Positive** | **Very Positive** |
| Question | n(%) | n(%) | n(%) | n(%) |
|  |  |  |  |  |
| 1. How would you rate the quality of service you received? | 0 (0) | 2(1) | 37(21) | 141(78) |
| 2. Did you get the kind of service you wanted?  | 1(0.5) | 4(2) | 55(35) | 120(67) |
| 3. To what extent has our service met your needs?  | 0(0) | 10(5) | 65(37) | 105(58) |
| 4. If a friend were in need of similar help would you recommend our service to them? | 1(0.5) | 0(0) | 34(19) | 144(80.5) |
| 5. How satisfied were you with the amount of help you received? | 1(0.5) | 4(2) | 43(24) | 131(73.5) |
| 6. Have the services you received helped you deal more effectively with your problems? | 0(0) | 4(2) | 50(28) | 125(70) |
| 7. In an overall, general sense how satisfied are you with the service you received? | 2(1) | 5(2.5) | 31(17.5) | 141(79) |
| 8. If you were to seek help again, would you come back to this team?  | 0(0) | 3(1.5) | 32(18) | 144(80.5) |

***Table: Results of the Client Satisfaction Questionnaire (CSQ-8):*** *Median scores for all questions on the likert scale were “Very Positive”. The majority of service users who responded chose very positive for each question asked.*