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| --- | --- | --- | --- |
| Online supplementary file 1: Search strategy | | | |
| Database | Search Strategy | No. of Articles | |
| Pubmed | ("Remote Consultation"[Mesh] OR "Videoconferencing"[Mesh] OR real time video\*[tiab] OR videoconferen\*[tiab] OR video conferen\*[tiab] OR remote consult\*[tiab] OR virtual visit OR e-visit[tiab] OR e consult\* OR e-consult\*[tiab] OR videoconsult\*[tiab] OR (telehealth\*[tiab] AND visit[tiab])  AND ("Physician-Patient Relations"[Mesh] OR "Professional-Patient Relations"[Mesh] OR (patient\*[tiab] AND consult\*[tiab]) OR clinical practi\*[tiab] OR healthcare practi\*[tiab] OR healthcare service\*[tiab] OR patient-professional relation\*[tiab])  AND ("Patient Satisfaction"[Mesh] OR satisf\*[tiab] OR qualit\*[tiab] OR “Consumer satisfaction”[Mesh] OR consumer satisfaction\*[tiab] ) | 887 | |
| Embase | (videoconferencing/ OR (real time video\* or videoconferen\* or video conferen\* or remote consult\* or virtual visit or e-visit or e-consult\* OR e consult\* or videoconsult\* OR (telehealth\* and visit)).ti,ab) AND ((patient-professional relation\* OR professional-patient relation\* OR Physician-patient relation\* OR (patient\* AND consult\*)).ti,ab) AND (patient satisfaction/ OR (qualit\* OR satisfact\* OR patient satisfaction OR consumer satisfaction).ti,ab) | 567 | |
| Cochrane | ([mh "Remote Consultation"] or [mh videoconferencing] or (real time video\* or videoconferen\* or video conferen\* or remote consult\* or virtual visit or e-visit or e-consult\* or e consult\* or videoconsult\* or (telehealth\* and visit)):ti,ab) AND ([mh "Physician-Patient Relations"] or [mh "Professional-Patient Relations"] OR ((patient\* AND consult\*) OR clinical practi\* OR healthcare practi\* OR healthcare service\* OR patient-professional relation\*):ti,ab) AND ([mh "Patient Satisfaction"] OR [mh “Consumer satisfaction”] OR (satisf\* OR qualit\* OR consumer satisfaction\*):ti,ab) | 894 |