Appendix

 The tables below include details of the national samples

Italy: 59 documents

National Government agencies and ministries:

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| Title | Organization |
| Digital Growth Strategy 2014-2020 (2014) | The Presidency of the Council of Ministers |
| Digital Italy 2.0 Observatory (2009) | The Presidency of the Council of Ministers + Italian Industrial Federation |
| National program for culture, training and digital skills (2014) | Agency for the Digital in Italy – The Presidency of the Council of Ministers |
| Digital Growth Strategy 2014-2020 (2014) | The Presidency of the Council of Ministers |
| EGov Plan 2012 | Ministry of Innovation |
| National strategy for internal areas: definition, objectives, tools and governance (2013) | Ministry of Economic Development |
| The National eHealth Information Strategy 2011 | Ministry of Health |
| Electronic health record.  guidelines 2011 | Ministry of Health |
| TELEMEDICINE National guidelines 2012 | Ministry of Health |
| The internal areas in the context of the Health Pact 2014-2016 and of the Standards on Hospital Care | Ministry of Health |
| Digital Healthcare Pact 2016 | Ministry of Health + Regions |
| General Health Guideline 2017 and 2018 (2 docs) | Ministry of Health |

Local Government administrations (Regional)

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| Innovation and Healthcare in the Aging Society 2011 | Regione Lombardia |
| Regional social and health plans (2010-2018) - 11 docs | Regional administration of Basilicata, Lombardia, Emilia Romagna, Provincia Bolzano, Trentino, Valle D’Aosta, Sicilia, Toscana |
| Regional Digital Agendas (2012, 2013, 2014) – 21 docs | Regione Abruzzo, Alto Adige, Emilia Romagna, Friuli, Lazio, Lombardia, Marche, Puglia, Umbria, Valle d’Aosta + Conference of Italian Regions |
| Active Ageing Going Local (AGL) 2014 | Regione Marche, Puglia, Veneto |
| Regional strategies for internal areas: (2014-2019) – 11 docs | Regional administration of Abruzzo, Lazio, Marche, Molise, Toscana, Trento, Calabria, Emilia Romagna, Piemonte, Sicilia |
| Lombardia 2016-2018 regional Addresses For Taking In Charge Of Chronicity And Fragility In The Lombardy Region 2016-2018 | Regione Lombardia |

Finland: 21 documents

National Government agencies and ministries:

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| Act on Social Welfare (30.12.2014/1301). | law |
| Act on the Provision of Digital Services (306/2019). | law |
| Act on Supporting the Functional Capacity of the Older Population and on Social and Health Services for Older Persons (28.12.2012/980). | law |
| Act on Health Care (30.12.2010/1326). | law |
| Finland, a Land of Solutions (2015). Strategic Programme of the Government of Prime Minister Juha Sipilä May 29, 2015. Finnish Government Publication 10/2015. | Finnish Government |
| Finland, a Land of Solutions (2018). Government Action Plan 2018–2019. Finnish Government Publications 27/2018. | Finnish Government |
| Inclusive and competent Finland – a socially, economically and ecologically sustainable society (2019) Programme of Prime Minister Sanna Marin’s Government. Finnish Government Publication 31/2019. | Finnish Government |
| Societal integration and sustainable wellbeing. Futures Review of the Ministry of Social Affairs and Health (2018). Finnish government publication series 22/2018. | Finnish Government |
| Quality recommendation to guarantee a good quality of life and improved services for older persons (2013). Publications of the Ministry of Social Affairs and Health 2013:19. | Ministry of social affairs and health |
| Goverment programme, Executive Plan for Ministry of social affairs and health 2016-2019 (2016). Hallitusohjelman toimeenpanosuunnitelma STM:n hallinnonalalle 2016-2019. Sosiaali- ja terveysministeriön raportteja ja muistioita 2016:2 | Ministry of social affairs and health |
| Quality recommendation to guarantee a good quality of life and improved services for older persons. Ministry of social affairs and health 2017-2019 (2017). Publications of the Ministry of Social Affairs and Health 2018:1. | Ministry of social affairs and health |
| Socially sustainable Finland 2020. Strategy for social and health policy. Ministry of social affairs and health publications 1/2011. | Ministry of social affairs and health |
| Future Health and Social Services Centres 2020–2022. Programme and related Project Guide. Series and publication number Publications of the Ministry of Social Affairs and Health 2020:3. | Ministry of social affairs and health |
| Social and health knowledge utilization strategy 2020. Knowledge to support wellbeing and renewable services (2014). The ministry of social affairs and health and Association of Finnish municipalities. | Ministry of social affairs and health and Association of Finnish municipalities |
| Legislation on social and health service and provincial reform. Summary of the key points of the Government's proposal. 2.3.2017.  Sote- ja maakuntauudistuksen lainsäädäntö. Tiivistelmä hallituksen esityksen keskeisistä asioista. 2.3.2017. | Ministry of social affairs and health and Ministry of Finance |
| Legislation on provincial and social and health service. Summary of the key points of the Government's proposal. 2017 Maakunta- ja sote-uudistuksen lainsäädäntö. Tiivistelmä lakiesitysten keskeisistä asioista. 2018 | Ministry of social affairs and health and Ministry of Finance |
| SADe program (Program for the Promotion of Electronic Communications and Democracy). VM 21/2016. | Ministry of Finance |
| Digituen toimintamalliehdotus (2017). AUTA-hankkeen projektiryhmän loppuraportti. Valtiovarainministeriö 19.12.2017.  Digital support policy proposal. Final Report of the AUTA Project Team. Ministry of Finance 19.12.2017. | Ministry of Finance |
| Making digital transport and communication services accessible (2017). Action Programme 2017–2021. Publications of the Ministry of Transport and Communications 8/2017. | Ministry of Transport and Communications |
| Regional documents: |  |
| Lapland’s digital programme 2020 (2013). Lapin digiohjelma 2020 (2013). Lapin liitto julkaisu A36. | Regional Council of Lapland |
| Lapland Welfare Program 2025 (2019). Regional Council of Lapland. Lapin hyvinvointiohjelma 2025 (2019) Lapin liitto 28.2.2019. | Regional Council of Lapland |

Sweden: 14 documents

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| --- | --- |
| SOU 2015:91  Digitaliseringens transformerande kraft – vägval för framtiden [The transformational power of digitalization - a choice for the future] | Ministry of Enterprise and Innovation |
| SOU 2016:89  För digitalisering i tiden [digitalisation in time] | Ministry of Enterprise and Innovation |
| SOU 2016:85  Digitaliseringens effekter på individen och samhälle [The effect of digitalisation on the individual and society] | Ministry of Enterprise and Innovation |
| SOU 2015: 28  Gör Sverige i framtiden [make Sweden in the future] | Ministry of Enterprise and Innovation |
| SOU 2017: 52  Så stärker vi den personliga integriteten [How to strengthen personal integrity] | Ministry of Justice |
| Regeringens skrivelse 2011/12:34  Riksrevisionens rapport om rätt information vid rätt tillfälle inom vård och omsorg [ National Audit office report on the right information at the right time in health care] | Swedish National Audit office |
| SOU 2016:2  Effektiv vård [efficent care] | Ministry of Health and Social Affairs |
| SOU 2015:32  Nästa fas i e-hälsoarbetet [ Next phase in eHealth work] | Ministry of Health and Social Affairs |
| SOU 2017: 53  God och nära vård [ Good and close care] | Ministry of Health and Social Affairs |
| SOU 2018: 39  God och nära vård – en primärvårdsreform [Good and close care- a primary care reform] |  |
| SOU 2017: 48  Kunskapsbaserad och jämlik vård – förutsättningar för en lärande hälso och sjukvård  [Knowledge-based and equal care - prerequisites for a learning health care system] | Ministry of Health and Social Affairs |
| SOU 2012: 33  Gör det enklare [make it simpel] | Ministry of Health and Social Affairs |
| Regeringens skrivelse 2017/18:280  Framtidens äldreomsorg – en nationell kvalitetsplan; Skr 2017/18:280 [future elder care – a national quality plan] | Ministry of Health and Social Affairs |
| SOU 2017: 21  Läs mig! Nationell kvalitetsplan för vård och omsorg för äldre personer. del 1 och 2  [ read me! National quality plan for elder care part. 1 and 2] | Ministry of Health and Social Affairs |