

ONLINE SUPPLEMENT

Perspectives of patients and clinicians participating in the intervention¹

Patient perspectives

'I think its great. I think it does help Anna (keyworker) a lot, in like keeping track of the patient. When you do it in a graph or item-by-item, you can compare last month and this month and if there is a concern, the computer alerted Anna in a way. Why this is there, now, there must be a reason. You find the reason, you talk it over. With mental health, it does not go in a straight line. Sometimes you do feel low, high, and things like that but you try to find the answer.'

Keyworker perspective

'We compare the responses from last time to the current day, to see if there have been any improvements or any downfalls really in terms of his mental well-being or physical state or anything and what we could do to improve that really or make it good enough . . . It's given us something to reflect on, when we're looking at a graph to see a particular area . . . you've got something physical there that is quickly accessible (compared with medical case notes) to look at where he was at a certain stage last year . . . I think the process is to see how individuals are getting along in the community and a form of recording. I think it's more interactive than a form of auditing. It can be used for auditing. However, I think it is more interactive, participating with the actual individual that you're working with. If I had the option, I would carry on using it. What I would add to that is maybe devising questions appropriate to the individual rather than having set questions for everybody so that it would be more individual rather than generic.'

1. Data were collected through semi-structured interviews with keyworker and patients directly after the intervention was completed.