Summary	Excerpt/note from round table	Group
Cultural representations of mental	Stigma	1
health:	Communication – lack of voice and awareness	1
Mental health stigma and self-stigma is a barrier so those from underserved communities may avoid situations that focus on it. In some	Can be shameful, things get hidden away	2
	Would have been great to have a black man here today, but this is a massive taboo for them	2
	Mental health stigma, people in certain cultures don't want to talk about it	2
	Mental health is a taboo subject	3
cultures, mental illness is not seen as	Reluctance to accept mental health issue and ask for help	4
a medical illness, or language does	Stigma re mental health	4
not exist to communicate about	Stigma and self-stigma (ashamed of having a mental health issue/self esteem)	4
mental illness in the same way.	Avoidance of any situation where mental health is the focus e.g. workshops, surgeries etc.	4
Language used to describe	Alternative conceptions of mental illness e.g. possession by evil spirits	2
involvement may also be a barrier,	Not seen as an illness, sometimes the words aren't there	2
e.g. the term Expert Patient, because	We need to recognise baseline varies. Used to do regular session in B'ham exploring what is mental	6
they do not want to be labelled a	health. For a lot of them, don't see any relationship with the organised system so agree need to think of	
patient or they do not think of	novel ways of engaging with people. We don't have any organised way in medical education of engaging	
themselves as an expert.	with the community. Should become a requirement of nurse / GP to develop skills of working with	
	community. In terms of barriers, we need to expand our horizons from the UK to other countries, e.g.,	
	Spain has a very different community spirit where children run into other houses. This means developing	
	links.	
	Other barriers might include – cultural variations in world view about mental ill-healthand the risk of	6
	being seen as identifying with the aggressor for some	
	Term Expert Patient doesn't sit comfortably, It excludes people, it comes across arrogant, hierarchical.	Follow
	Who is to say who is an expert patient or not? Psychiatrist, psychologist, nurse, social worker?	up
Lack of knowledge about involvement	Not knowing where to start. Where do you go to find out what's going on out there?	2
opportunities: Communities do not know about involvement opportunities and may have the wrong expectations of what involvement means.	No awareness of what expert patients are	2
	People may have odd expectations of what's involved in an education setting – may expect they are being	2
	expected to teach What participation involves must be very clear	
	What about people who haven't engaged in school? May be difficult for some but a high level of literacy	2
	isn't required. May expect that high level of education is required	
	Some expert patients aren't comfortable giving written feedback, so the option of giving verbal feedback	2
	is available at [teaching organisation]	

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	Discrepancy between what's offered and what people may perceive – therefore it's a question of identifying potential participants and selling it to them? Need to consider all of the protected	2
	characteristics in the Equality Act	
	According to one of the participants her experience of participating in medical education was by accident	5
	it was not promoted widely to diverse ethnic communities so there is a lack of knowledge about the	
	opportunities that exist. So only people that are 'in the know' have the opportunity to take part.	
	Other barriers might includelack of awareness of opportunities to get involved, not knowing what involvement means	6
Lack of trust in organisations:	Discrimination could be a barrier, past or present - Community engagement could help overcome this	1
Experience of/belief in institutional	Attitudes	3
stigma/discrimination/racism/cultural	Change, in culture, attitudes, beliefs, conditioning, respect in medical professionals is needed	3
nsensitivity in NHS/academia is a	Bias in research (researchers)	4
arrier. For many communities trust	Participants aren't representative so there is research bias So there is a cycle of lack of representation so	4
n organisations e.g. NHS has been	results aren't representative, so participants aren't representative	
ost	Culturally impose stigma to patients from the community	4
	Culture of the organisation, there is a lack of focus on the how the culture of the organisation impacts negatively.	5
	Issues about racism and discrimination in medical education was only addressed, including sectioning was only addressed with African-Caribbean patient experts but it's something that all students need to be aware of.	5
	The most stigma seems to exist in places you wouldn't expect it - Mental health trusts - Mental health	2
	research So people steer clear rather than trying to get involved	
	Institutional racism Ethnic minorities have heard/experienced racism in NHS/academia and don't want to get involved	4
	Bias in research design Cultural differences need to be taken into account when designing research	4
	Cultural insensitivity Communications or projects may be insulting without realising before they've even	4
	tried to recruit anyone	
	Lack of trust particularly amongst African Caribbean men.	5
	When we think about ethnic minority groups and engaging with services, e.g., fear about social services – all this other stuff will happen but might not have any control, may lose children. This creates a culture in	6
	itself that makes it difficult for services to have a positive image of helping. When working in hospital in Yorkshire, personal experience meant that other members of same community with same ethnic	

	background, didn't want to reveal confidential information, so took a job outside of area.	
	Lack of education of other services, e.g., police. GP services have changed a lot because of COVID.	6
	Patients can hold back if they know that their notes may be used if they are going for a job.	
	Ethnic minorities have been discriminated on by services, for years, obviously it has affected their views	Follow-
	to see services as helpful now. They have been let down, no one's given them information, so they didn't	up
	have any proper knowledge about the process of services or positive views.	
Lack of engagement by organisations:	Educators don't know how to involve minority groups in education	4
Organisations don't know how to	Organisations need to be honest and say we don't know how	5
engage with certain communities and	"We want to go out in the community, to people with disabilities, religious groups, atheists, temples,	Follow-
have often not admitted this to	mosques, etc ""And have a group that consists of a both professionals and EP Champions on different	up
themselves. Organisations need to	underrepresented groups/organisations/or communities." "We would need the Trust (NHS organisation)	
realise they don't know how to	to back this," (EP) "We would need money for transportation, facilities and IT resources for making	
engage and be willing to give	connections, and training."	
permission to engage with those who		
do know.		
Finance:	Financial Involvement can be expensive e.g. travel, or it could affect benefit entitlement - Expenses	1
Many people from under-served	should be paid e.g. travel, time sustenance	
communities are hindered by the	Financial barrier many people from under-represented communities do not have the finances for	3
resources required to become	involvement, or worry it may affect their benefits.	
involved		
Language:	Language, signage, interpreters People from under-represented communities may have language	1
Language is a barrier to involvement,	difficulties on top of this. Not understanding signage in NHS or academic locations or not having access to	
some languages don't even have	interpreters or resource materials (leaflets/communications) in their own language	
words for mental health conditions,	Communication is a barrier in even getting a diagnosis	3
how mental health is defined is from	Break language barriers Access to interpreters, information in other language formats	3
a Western perspective. Recruitment	Research language isn't accessible So those from ethnic minorities don't understand how they can	4
material is often in English and may	participate	
contain academic jargon.	Language barriers	4
	Language barriers and the quality of the translation	4
	Not seen as an illness, sometimes the words aren't there	2
	Some languages don't have specific words for mental health diagnoses e.g. anxiety and depression so	4
	don't even realise it's a health problem	
	Is the DSM a culturally neutral document? Mental health problems are defined in a Western way. We are	4

	already coming at the issue from a western viewpoint.	
Maintenance of PPI:	Some people move on from involvement because they get worn down, embittered	2
It is difficult to maintain patient who	They move on to other volunteering, many opportunities that are more attractive, less challenging	2
get involved because they may find other more attractive opportunities, funding for their post runs out or they are not adequately supported.	"This would be better; we lose people from different cultures when funding runs out in community projects, and we don't ever see those people from different communities again. Ive often wondered what happened to them and their health because people need support.	Follow up
Other barriers: transport, lack of confidence, isolated people aren't	Access routes into research and clinical education - Venue Transport can be difficult or accessibility for those who can't drive/have access to a car or public transport	1
involved in community groups, involvement often involves	Confidence It takes confidence to go somewhere new, especially if you're there because of a health issue with stigma attached	1
availability in daytime, a person's mental health, in some cultures PPI is totally counter-cultural. Patients don't want to be seen as experts	Realise that people are leading isolated lives even in their own communities, for many the isolation experienced in lockdown was a normal way of living even prior to the pandemic. By asking and involving community organisations only, we are likely to miss people who are not involved in these organisations and living their lives in isolation.	5
	People need daytime availability to take part in medical education.	5
	Health Current health status can be a barrier. Fluctuations in health prevents involvement, not wanting to let people down.	1
	What we observed in Manchester in BAME – very few representation in clinical trials and PPI despite trying hard to get their involvement. Did a feasibility study in South East Asia – very new, wasn't heard of. A big shock to the system that doctors may want to hear patient views. Traditionally there is the hierarchy between doctors and patients. Takes a long time to change their understanding and what PPI and research means.	6
	PPI was opposed by Indian mental health professionals themselves thinking they are not qualified to be involved.	6
	"Most people who tend to take part are articulate but mental health is different. When people don't feel okay, they stop talking and don't talk'. "I didn't talk when I wasn't feeling good, my mental health condition makes me stop doing that. Also, when I did want to speak, I wanted to speak to a woman and not necessarily a male professional".	Follow up