# Items selected for data extraction from the IST-ID service level survey

* Q6: *Opening hours*
* Q6.1 *Accept phone referrals?* – working hours, extended hours, 24 hours, etc.
* Q9 – *Do you have a waiting list for your intensive support team? – Y/N*
* Q10 – *How long is the average waiting time?*
* Q12: *What professionals does your Intensive support team comprise of? Please indicate the number of people and the number of full time equivalent staff.*
* Q18: *What is the age range of service users accepted to your intensive support team?* 
  + Lower limit, upper limit
* Q19: *What is the level of intellectual disability of service users accepted to your intensive support team? (Please tick all that apply)*
  + Profound
  + Severe
  + Moderate
  + Mild
* Q21: *Do you accept service users in contact with the criminal justice system?* 
  + Yes/No
* Q22: *Does your intensive support team have any specific exclusion criteria?* 
  + Yes/no
* Q23: *Does your intensive support team operate any exemption (e.g. people with ASD above the cut-off for intellectual disability)?*
  + Yes/no
* Q24: *Does your intensive support team work directly with people with intellectual disabilities who are displaying challenging behaviour?*
* Q26: *Does your intensive support team work with people with intellectual disabilities and challenging behaviour who are not in crisis but need support?*
* Q27 - Does your intensive support team provide any of the following services? (Please tick all that apply):
  + Specialist or enhanced/intensive support that works directly with people with intellectual disabilities who are transitioning out of hospital or experiencing other changes (e.g. moving accommodation, placement breakdown, or bereavement)?
  + Specialist or enhanced/intensive support that works directly with people with intellectual disabilities who are at risk of admission to hospital?
* Q34 *– Do all referrals for your intensive support ream have to be made through the duty line?*
* Q37 – *From which of the following sources will you accept referrals to your intensive support team?* 
  + Referrals from a CLDT
  + Self-referrals from clients known to the team
  + Self-referrals from clients not known to the team
  + Referrals from family/friends/carers
  + GPs
  + Other primary care staff e.g. practice nurse, health visitor
  + NHS 111 service
  + Police
  + Other emergency services e.g. A&E
  + Third sector organisations e.g. day centres, housing services
  + Any other source
* Q38 *- Do you accept referrals without any further assessment (e.g. trusted assessors such as A & E liaison clinicians?)*
* Q39 – *How do you accept referrals?* 
  + Phone
  + Letter
  + Email
  + In person
  + Other
* Q40 – *Does the team have a target response time within which to respond to a referrer with a decision about whether to see in person, after receiving a referral?* 
  + Q41 – *what is the target maximum time (days)?*
* Q42 – *Do you have a target response time following a referral within which to commence an assessment in person by your team staff?*
  + Q43 – *What is the target maximum time (days)?*
* Q44 - *Do you have a target response time following a referral within which to complete an assessment in person by your team staff?*
  + What is the target maximum time (days)?
* Q46: does your assessment include a functional analysis of challenging behaviour? Y/N
* Q47 - Does your intensive support team provide the following interventions? (Please tick all that apply)
  + Positive Behaviour Support (including functional assessment)
  + Psychoeducational interventions with service-users’ family/paid carers
  + Other evidence based psychosocial therapies (e.g. anger management, mindfulness, intensive behavioural intervention, counselling, CBT, BSFT)
  + Assessment for activities of daily living (e.g. shopping, food preparation, cleaning, debt management)
  + Training for activities of daily living
  + Provide social and practical support for activities of daily living
* Q51: does your intensive support team operate ‘care co-ordination’ where individual clients have specific workers allocated to them?
* Q52: *Is there a minimum duration of visits to a service user from your team staff?*
  + Yes/no
* Q53: What is the average duration of a visit to a service user from your team?
  + <15 minutes
  + 15-30 minutes
  + 30-60 minutes
  + 60-120 minutes
  + 60-120 minutes
  + >120 minutes
* Q55*: How often will a service user typically be seen by your intensive support team?*
  + Less than once a week
  + Once a week
  + Twice a week
  + Three or more times a week
  + Other (please specify)