**Patient and caregiver interview guide – Week 7**

Version 2

**NOTE.** The depth and manner of questions asked will be dependent on the responses of each participant across the two interviews. Similar questions are asked but these will be adapted according to their previous responses. Also, as this is qualitative research, analysis of the data will be ongoing and the interview questions will reviewed based on emerging findings.

**Date and time of interview: \_\_\_\_\_\_\_\_\_\_\_\_\_**

**Patient:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Caregiver: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Hi, is Mr./Mrs./Dr. X available?

Thank you again for participating in our study.

As a reminder and as described in the consent form, the interview today will be audio-recorded to make sure we have the most accurate information. Is this still okay with you? Thank you.

The purpose of today’s interview is to hear about your latest experiences using *Coping-Together*. We are still in the stages of refining the booklets to make sure these respond to the needs of individuals with cancer and their caregivers. Both your positive and negative feedback, as well as suggestions for improvement will be helpful to us. As we are interested in your views and opinions, there are no right or wrong answers.

The interview will last approximately 45-60 minutes. Throughout the interview, I may be taking some notes, just so I won’t forget important information. Let me know at any time if you do not want to answer a question or feel uncomfortable and would like to stop the interview.

Before we begin, do you have any questions for me? I will now turn on the audio recorder.

**PART 1. Re-cap**

1. Last time we spoke, you mentioned (*interviewer summarize challenges identified at last interview*) as your main challenges, are these still you main challenges? If not, what do you find most difficult now?
2. Last time we spoke, you indicated that your main sources of information and support to help you cope were (*summary*). Have these changed?
   1. If yes: What are your main source of information and support presently?

**PART 2. Using *Coping-Together*.**

1. In the past x weeks, how have you used *Coping-Together*?

*Probe:* Which booklets? How much time have you spent using each of the booklets? When did you find yourself using these? Did you read these alone or with your partner?

1. What were your expectations of the *Coping-Together* booklets?

*Probe:* Did the program meet your expectations? To what extent?

|  |  |  |  |
| --- | --- | --- | --- |
| Did not meet my expectations | Somewhat met my expectations | Met my expectations | Exceeds my expectations |
| 1 | 2 | 3 | 4 |

1. How has *Coping-Together* help you deal more effectively with the challenges you experienced since we last talked?
   1. Can you give me an example?

[**NOTE.** Asks questions in the context of previous phone calls/interviews]

1. Interviewer summarizes skills learned to date and then asks: What other skills did you learn from *Coping-Together?* Which were you able to implement in your day-to-day life and how?
   1. Which skills were easiest to implement in your day-to-day life? Which skills were most challenging to implement in your day-to-day life? And why?
2. In what way does *Coping-Together* increases your confidence in your ability to manage cancer-related challenges? Please describe.
3. To what extent are these booklets the best approach to address your needs for support and information?
4. (Caregivers only) Do you think other caregivers would use this?
5. (Caregivers only) How effective do you think the booklets are in obtaining the information you need in reducing any distress related to your caregiving role?

**PART 3. Facilitators and Barriers**

1. You have mentioned that factors or circumstances that have prevented you to use *Coping-Together* include *[summarize previous responses]*, are there others since we last spoke?
2. You have mentioned that factors or circumstances that have facilitated or made it easier to use *Coping-Together* include *[summarize previous responses]*, are there others since we last spoke?

**PART 4. Feedback on content**

**Note to the interviewer:** Choose two different booklets (from Interview 1) and ask the following questions on each separately.

1. How many times per week did you refer to *Coping-Together*?
   1. What were you looking for specifically?
2. To what extent were most of your questions answered by *Coping-Together?*
3. What information presented in *Coping-Together* has beenmost helpful to you to date?
4. What information presented in *Coping-Together* has been least helpful?
5. How much of the information in *Coping-Together* was new to you?
   1. What if anything did *Coping-Together* duplicate anything from your health care professionals?
6. What kind of information were you hoping to get from *Coping-Together* that you didn’t get?
   1. (Caregivers only) Considering your experience as a caregiver, can you think of information that might be missing from *Coping-Together?*
7. To what extent has this resource helped you manage the challenges you are facing? Which information was most/least in line with your needs?

**PART 5. Recommended changes**

1. What do you think about the amount of information that was presented in each booklet?
2. How much effort did it take to get the information you wanted from *Coping-Together*?
3. Beyond this study, How willing are you to continue to use these booklets to help you cope?

**PART 6. Closing**

1. Do you have any other feedback for us about your experience using *Coping-Together*?

I will now turn off the audio recorder.