**Appendix 1**

**Streetlight Gaming and Online Team (SGOT) – Engagement Safety Measures**

1. Team Staffing
   1. The *Streetlight* team is comprised of professionally trained directors and specially trained volunteers at UF Health. The Assistant Director devotes 0.20 FTE to management of *SGOT*. They are supported by two Technology Managers, each with 0.5 FTE, who manage inpatient gaming inventory and connect patients to Discord. All volunteers are onboarded onto Discord as a module within their initial 10 hours of orientation. Volunteers are encouraged to participate in virtual events, as well as message in chat channels and with patients individually. A select group of volunteers, named “Anchors,” lead virtual events regularly.
2. Discord Moderation
   1. The Discord server is moderated from 9 a.m. to 9 p.m. Monday through Friday by *Streetlight* staff and volunteers.
3. Participant Behavioral Code
   1. All patients consent to a behavioral code as part of the *Streetlight Gaming and Online Team* creed:
      1. Bullying of any kind will not be tolerated.
      2. Respect your team. While trash-talking can be good and fun, please keep respectful. You may meet people with very different skill levels, or very different religious, political, and cultural backgrounds from yourself. We won’t make a good team if we aren’t respectful towards each other.
      3. Your health is first priority. Any medical conversations, procedures, or treatments must take priority over gameplay.
      4. Respect our equipment. Please understand that it is shared with many other patients here and we need it to last for them.
      5. No offensive language, threats, or personal insults will be tolerated.
      6. No posts of hate, sexist, racist, homophobic, transphobic, or explicit content.
      7. Everyone is going through something different while they are here at Shands. We ask that we do not argue about “who has it worse.”
      8. Do not download anything (games, movies, etc.) onto the gaming systems without permission from Streetlight Staff.
   2. Any violations of this code, especially those seen as harmful within the group, are addressed within one business day by *Streetlight* staff.
4. Crisis Resources and/or Emergency Services
   1. If there is mention of a crisis or emergency (including suicidality), a *Streetlight* staff person direct messages the participant to provide space to talk and refers them to crisis resources and/or emergency services if indicated.
   2. *Streetlight* staff will then follow-up with their medical team to inform them of the situation to provide more care options.
   3. Additionally, the server has mental health resources pinned and accessible to all participants in the server. These resources include suicide hotlines, including text and call.
   4. The *Streetlight* Director and Assistant Director are identified in the consent form as the people to contact with any concerns, and they reach out to their medical team for guidance and follow up to connect patients with interventions/resources.
   5. *Streetlight* also encourages volunteers to attend a “Question, Persuade, Refer” training to equip them to navigate conversations with patients around suicide. Volunteers are trained on how to navigate an emergency and how to get staff involved.