Consolidated criteria for reporting qualitative studies (COREQ): 32-item checklist

| **No** | **Item** | **Guide questions/description** |
| --- | --- | --- |
| **Domain 1: Research team and reflexivity** |  |  |
| Personal Characteristics |  |  |
| 1. | Interviewer/facilitator | LP, page 7 |
| 2. | Credentials | Page 7 |
| 3. | Occupation | Page 7 |
| 4. | Gender | Page 7 |
| 5. | Experience and training | Page 7 |
| Relationship with participants |  |  |
| 6. | Relationship established | Page 7 |
| 7. | Participant knowledge of the interviewer | Page 7 |
| 8. | Interviewer characteristics | Page 7 |
| **Domain 2: study design** |  |  |
| Theoretical framework |  |  |
| 9. | Methodological orientation and Theory | Pages 7- 8 – Grounded theory & thematic analysis |
| Participant selection |  |  |
| 10. | Sampling | Page 6 - Purposive sampling - all those participating in telehealth were invited to participate in a survey, and those who opted in for a interview were sampled to ensure representation across gender, hospital, regional location |
| 11. | Method of approach | Page 6 - Telephone (patients) & Email (physicians) |
| 12. | Sample size | Page 6 - 23 in total, including 11 patients, 12 physicians |
| 13. | Non-participation | Page 7- Full participation since was an ‘Opt in’ approach based on having completed a survey and agreed to participate in a follow up interview. |
| Setting |  |  |
| 14. | Setting of data collection | Page 7- Online/telephone interviews |
| 15. | Presence of non-participants | N/A - Page 7 – no patients refused participation given opt-in recruitment technique |
| 16. | Description of sample | Table 1 |
| Data collection |  |  |
| 17. | Interview guide | Provided page 6. |
| 18. | Repeat interviews | N/A, individual interviews conducted with each participant on one occasion |
| 19. | Audio/visual recording | Page 7, Audio only |
| 20. | Field notes | No. |
| 21. | Duration | 11-33 minutes, Reported page 6 |
| 22. | Data saturation | Page 7 |
| 23. | Transcripts returned | Page 8 |
| **Domain 3: analysis and findings**z |  |  |
| Data analysis |  |  |
| 24. | Number of data coders | Page 8, Two coders, LP and RLG |
| 25. | Description of the coding tree | Page 8 |
| 26. | Derivation of themes | Page 7-8 - Data analysis was inductive arising from the data. |
| 27. | Software | Page 8, manual coding by two researchers (no software was used). |
| 28. | Participant checking | Page 8, Participants were not asked to provide feedback on the analysis – the wider investigative group examined, discussed and refined the final themes. |
| Reporting |  |  |
| 29. | Quotations presented | Quotations are presented and attributed. |
| 30. | Data and findings consistent | Data consistency and thematic clarity was a focus of the analysis and manuscript preparation. |
| 31. | Clarity of major themes |
| 32. | Clarity of minor themes |