# Supplementary Material II. Result of unweighted sample

**Table II-1. Awareness and usage experience of COVID information service in South Korea**

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| **Group** | **Awareness of services** | **Experience of service usage** |
| **2020** | **2021** | **2022** | **2020** | **2021** | **2022** |
| General population | 4850 (69.29) | 6349 (90.70) | 6318 (90.26) | 4042 (57.74) | 5318 (75.97) | 5230 (74.71) |
| Farmers & Fishers | 1715 (77.95)  | 1657 (75.32) | 1648 (74.91) | 1212 (55.09) | 1205 (54.77) | 1157 (52.59) |
| People with disabilities | 1697 (77.14) | 1646 (74.82) | 1741 (79.17) | 1249 (56.77) | 1204 (54.73) | 1361 (61.89) |
| Low-income | 1920 (87.27) | 1861 (84.59) | 1761 (80.05) | 1468 (66.73) | 1480 (67.27) | 1376 (62.55) |
| Elderly | 483 (21.00) | 1822 (79.22) | 1823 (79.26) | 308 (13.39) | 1177 (51.17) | 1247 (54.22) |
| International marriage migrants  | 629 (89.86) | 581 (83.00) | 586 (83.71) | 481 (68.71) | 508 (75.57) | 430 (61.43) |
| North Korean Defectors | 602 (86.00) | 600 (85.71) | 627 (89.57) | 439 (62.71) | 532 (76.00) | 556 (79.43) |

*Source:* National Information Society Agency

*Unit:* frequency (percentage)

*Note:* An information service refers to internet and mobile-based information services that provide information about confirmed cases, the locations and timelines of infection, and COVID-19 screening clinic).