**SUPPLEMENTARY MATERIAL B**

**Research Therapist Post-Therapy Interview**

*The first few questions are about* ***your experience*** *as a therapist.*

1. *How many years have you worked in mental health?*
2. *Prior to this role as remote cognitive remediation therapist did you have experience in interacting with mental health service users remotely? [If yes] In what capacity? Assessment, support, therapy role?*
3. *How would you describe your digital skills (e.g., using online resources, computer, apps)? Advanced? Average? Below average?*
4. *As part of your current role how many different service users did you interact with remotely? [If do not know - ask for approximate number e.g., 5, 10, 20 etc.].*
5. *As part of this role did you see any client face to face? Why?*
6. *Was there any training that you would have like to have received that would have made your job easier?*

T*he next set of questions in about* ***your experience in delivering CR remotely.***

[Technology use]

1. *How long did it take in the first session to explain and set up technology? How much time on average did you have to spend resolving technical issues (average time)? Was this for every client or did this differ between clients?*
2. *What were clients’ main difficulties with technology / using this therapy remotely.*
3. *How often did lack of technology / lack of device / poor device or software represent a barrier to access therapy? Can you give examples?*
4. *What digital skills did you use to deliver the therapy? Did you have to learn any specific skills (e.g. using online resources, computer, apps)? [If yes] Which? What do you mean by digital skills?*

[Therapy quality]

1. *How often did you offer therapy session on average? How long were therapy sessions on average?*
2. *How frequent were “did not attend's”?*
3. *From your perspective would it be easier, more difficult or similarly difficult to deliver the therapy face-to-face? (What was easier and/or more difficult in delivering this therapy remotely?)*
4. *If you could, would you prefer to deliver this therapy face to face? Why?*
5. *How would you rate the quality of the therapeutic relationship? Was it more difficult to establish, similar or easier? What are the main barriers and facilitators to therapeutic relationship?*
6. *What was the main issue you have experienced as a therapist in delivering this therapy remotely?*
7. *What was the main advantage from your perspective? Did delivering the therapy remotely facilitate your schedule? Make your time use more or less efficient?*
8. *How easy was it for you to access an environment that was appropriate to deliver the therapy (i.e., quiet space)? Did you offer therapy session from home or a clinical space?*

[Client experience]

1. *What proportion of the clients you have seen had appropriate equipment to use this therapy? What were the most common issues? (e.g., not having a laptop, poor internet connection).*
2. *Were clients able to connect from a suitable environment? (e.g., no other people or background noise).*
3. *Have any of your clients commented on whether they liked or not doing therapy remotely? [If yes] What have they mentioned?*
4. *Did anybody ask if it was possible to see you in person?*

[Concluding remarks]

1. *Can you think of recommendations for improving this therapy delivery method?*
2. *How can remote cognitive remediation be made more accessible to service users?*
3. *Anything else you wish to add that we haven’t covered?*