A total of 8,543 HCP could not be reached by telephone; 5,497 HCP had dates of specimen collection of the positive virus test >60 days before the interview; 5,574 HCP were reported during a period when interviews were paused to dedicate health department resources to another priority surveillance activity; 3,572 HCP declined to participate; 335 individuals did not meet the HCP definition; 68 spoke a language other than English or Spanish; 29 HCP resided outside of the surveillance areas; 11 HCP had duplicate reports; four HCP required an interview in Spanish but the interview form had not yet been approved for use; three HCP died before the telephone interview; and for 2,906 HCP the reason was unknown.