**Appendix: Interview Topic Guide and Example Questions**

1. Nature of rehabilitation service (rehabilitation coordinators only)

Please give me an overview of the ABIOS current services that you are responsible for in your role.

* What are some good things about the service?
* What are some areas for improvement?
* What are some things you would like to change to enhance the service?

2. Telerehabilitation (all participants)

* Have you heard the term telerehabilitation before?
* What does it mean to you?
* What do you think about telerehabilitation?

3. Description of telerehabilitation (all participants)

* Have you used telerehabilitation before? (e.g., via telephone, Zoom, Skype video-conferencing). Tell me about that.
* How could you see telerehabilitation working in the services you provide/receive?

4. Videoconferencing (all participants)

* Do you think it would be beneficial to you, to be able to provide/receive services remotely via the internet (i.e., videoconferencing)?
* Would you be likely to use such a system? Why/why not?
* How do you feel about delivering/receiving telerehabilitation services yourself?

5. Description of telehealth portal and perceptions (all participants)

* What are your first impressions of this system? (Is it engaging? like/dislikes)
* If you had access to the system, would you be likely to use it for delivering/receiving therapy? (Under what circumstances?)
* Can you think of any potential problems associated with using the system?
* Can you think of any improvements to make the system more useful and effective?
* Is there anything else you would like to add?