Appendix A

Interview Guide:

1. Tell me about your training, education…Where did you go to school?
2. Why did you choose this type of training?
3. Do you have anyone in your family with hearing loss or vision loss? Follow-up question if yes, What is that like? Or How do they manage?
4. Have you always worked at this particular site, in this particular center/program?
5. How long have you been here?
6. What made you choose to work in sensory impairment?
7. What is your role in the management and care of people with dual-sensory impairment?
8. What is a typical day like in your job?
9. Describe for me what people (with DSI) are like when you first meet them?
10. What age range do the people you see fall into?
11. Under what circumstances might you seek advice from another professional?
12. As a \_\_\_\_\_\_\_\_\_\_\_ (e.g. social worker) what are your main care priorities (for people with DSI)?
13. What are your clients’ (with DSI) main priorities?
14. How do you reconcile the differences between these two?
15. What kind of training do you have in DSI rehabilitation?
16. How are you involved in the rehabilitation process? (e.g. helping people with DSI manage better)
17. Are you involved in any way in the provision of technology aids?
18. If your friend developed combined hearing and vision loss what advice would give them?
19. Are there any things that you would deliberately not provide advice on? Why?
20. My Dad had a bad hearing loss and would never use his hearing aid, and I never had an opportunity to ask him why…Why might people not use technological aids?
21. I do not know much about devices available to individuals with dual sensory loss, can you tell me some of the devices available?
22. Which devices are most commonly used?
23. Once prescribed, do most clients use the devices?
24. How do people get a hold of these devices?
25. What if they don’t know how to use them?
26. What is the most rewarding part of your job? (Follow-up, same question in relation to working with people with DSI)
27. Do you have any memorable clients? Can you tell me about one of them?
28. If I spoke to your clients, and asked them to describe you, what would they say?